



CRIME PREVENTION COMMITTEE (CPC)

THURSDAY, NOVEMBER 28, 2024 AT 6:00 p.m.

CKF Boardroom (2nd floor)
Langley City Hall, 20399 Douglas Crescent

A G E N D A

The land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

*****Photo of the Committee to share publicly at the 2025 Annual Volunteer Banquet***

1) **AGENDA**

Adoption of the November 28, 2024 agenda.

2) **MINUTES**

- a) Adoption of the minutes of the Crime Prevention Committee meeting held September 26, 2024.

3) **DISCUSSION**

- a) Business Watch Survey Questions – Review and Consensus
Introduce the survey: Tanya Gabara
- b) Langley City Connects Open Houses (formerly Neighbourhood Meetings)
Event Feedback from Volunteers

4) **RCMP**

- a) Crime Map Analysis
S/Sgt Bal Sidhu
- Property Crime Map
 - Persons Offenses Map

5) **SUBCOMMITTEE BREAK OUT SESSION**

- a) Opportunity for subcommittees to have a 30-minute meeting.
- b) Sub-Committee Updates as needed / appropriate:

- i. Increase Social Media Presence
Stefan Jones, Fraser Holland, Jayde Marno, Nathan Balasubramanian

Update:
Coordinate daytime meeting with Jessica La-Banh, Communications Officer to discuss proposal.
- ii. Business Watch
Tanya Gabara, Heather Giuriato, Ken Edwards, Suzan Gorgis
- iii. Know Your Neighbour Campaign
Lew Murphy, Mary Kydd, Jeff Jacobs, Don Osborne
- iv. Bike Security
Don Osborne
- v. Block Watch – currently inactive
TBD
- vi. Cyber Awareness (education initiative) – currently inactive
TBD
- vii. Crime Prevention Mural – update:

Project Timeline:

November 22, 2024 – Submit Acknowledgment Letter (at end of Call)
January 10, 2025 – Artist Submission Deadline 4:00pm PST
January 28, 2025 – Review of submissions
February 28, 2025 – Artist notification
May 1, 2025 – Mural complete. And delivered to City

6) FOR INFORMATION

- a) 2024 CPC Work Plan

7) ROUND TABLE

8) ADJOURNMENT

2024 MEETING DATES

November 28, December – no meeting.

** indicates the meeting is rescheduled from its usual date*

Please notify Paula Kusack at pkusack@langleycity.ca if you are unable to attend the meeting.



MINUTES OF THE CRIME PREVENTION COMMITTEE

HELD IN THE CKF BOARDROOM
LANGLEY CITY HALL
20399 Douglas Crescent

THURSDAY, SEPTEMBER 26, 2024
AT 6:01 P.M.

Present: Councillor Paul Albrecht, Chair
Councillor Delaney Mack, Co-Chair
Suzan Gorgis, Social Services Representative
Jeff Jacobs, Member at Large
Jayde Marno, Youth Representative
Fraser Holland, Social Services Representative
Lew Murphy, Member at Large
Ken Edwards, Member at Large
Stefan Jones, Indigenous Peoples Representative

Staff: Paula Kusack, Deputy Corporate Officer
Dave Selvage, Manager of Community Safety
S/Sgt Bal Sidhu, RCMP

Regrets: Don Osborne, Member at Large
Heather Giuriato, Downtown Langley Business Association
Tanya Gabara, Chamber of Commerce
Nathan Balasubramanian, Member at Large

The Chair began by acknowledging that the land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

1) **AGENDA**

It was MOVED and SECONDED

THAT the September 26, 2024 agenda be adopted as amended.

CARRIED

2) **MINUTES**

It was MOVED and SECONDED

THAT the July 25, 2024 minutes of the Crime Prevention Committee meeting be adopted as amended.

CARRIED

3) UPDATES and INFORMATION

- a) 529 Garage – Council Approval of Crime Prevention Committee motion for funding
Chair Albrecht

The Chair advised that Council approved funding for the purchase of 529 Garage shields and that staff can go ahead with the purchase.

- b) Community Grant Awarded to Crime Prevention Committee - Know Your Neighbour Initiative - Clarification of Intended Use
Chair Albrecht

The Chair clarified to council members that the \$500 community grant application was intended to fund an event pilot project among three strata buildings on 54A Avenue, where two members of the crime prevention committee live, to promote and encourage connections among residents that reside in those buildings, as opposed to an event in the park targeting the general public. When Council had a better understanding of the intent, they approved the funds for use by the crime prevention subcommittee members to move ahead with their localized event. The committee members will plan and execute the event and report the outcomes back to Council.

The Chair further advised that he attended a neighbourhood Block Watch barbeque and observed that this type of social event builds strong bonds among neighbours. He understands that is the intention of the Know Your Neighbour subcommittee event and that they hope to promote the same kind of connections among multifamily building residents.

- c) Langley City Connects Open Houses (formerly Neighbourhood Meetings)
Chair Albrecht

The Chair explained the intent of the Open House events and noted there is an opportunity for the City's advisory committee volunteers to host a table and promote the committee and its initiatives. He further noted it is a relaxed and informal setting making it easier to converse with residents, staff and council members to learn about community initiatives.

The Chair asked if any volunteers were interested in hosting a table, noting that 3 people for each of the night is ideal.

Staff will provide the following handouts for volunteers:

- 529 Bike Shield & information materials
- Know Your Neighbour information
- Crime Prevention one-page posters
- Committee volunteer Expression of Interest forms

It was noted the RCMP will be represented at the events as well and were asked to provide the following materials at their table:

- Theft from Auto material and car hangers

- Block Watch / crime analyst maps

The following people volunteered for select event dates:

Thurs, Oct.17 – Nicomekl Elementary - Mr. Murphy, Mr. Edwards, Mr. Jacobs & Ms. Gorgis

Tues, Oct.22 – Simonds Elementary – Mr. Murphy, Mr. Jacobs

Wed, Oct.23 – Cascades Ballroom – Mr. Murphy, Mr. Jacobs

If others are interested in volunteering, please advise staff no later than October 1.

- d) Request for Bike Valet at 2025 Family Day & Earth Day events
Dave Selvage

City recreation department staff would like to continue promoting bike valets at community events. They have requested crime prevention volunteer services for a bike valet at the 2025 Family Day & Earth Day events, which will likely be on February 17 and April 26 respectively.

The Manager of Community Safety noted that with the purchase of the 529 Bike Shields, the committee committed to promoting the program and the bike valet is a great opportunity for that purpose. He further noted that there will be a change in committee appointments in January 2025, which presents a challenge to confirm commitment for the 2025 dates at this time.

Mr. Jacobs noted he recently attended a community music festival, and they had a bike valet that was very busy and popular. It was well promoted, and he felt that increased its success.

There was discussion about making a bike valet package as part of a larger event component so that community event organizers (ie: Rotary Club) are encouraged to provide the service at their events. Consideration should be given to using city events as a template for other event organizers.

Discussion continued and the group consensus was to host an information booth, not a bike valet, at the Family Day event in February and revisit the April Earth Day event request in January when the 2025 committee is underway.

ACTION: The Manager of Community Safety will advise Recreation staff of the outcome of the discussion.

- e) UBCM Update
Co-Chairs

The Co-Chair advised that members of Council attended the annual Union of BC Municipalities conference last week and the City put forward a resolution for consideration of support related to timely and fair access to court services as long delays to access court services is problematic. The resolution was endorsed by the UBCM membership and was as follows:

Whereas gaps in service within the Provincial Courts continues to deny timely and equitable access to justice services for all British Columbians and will only be exacerbated by rapid population growth; thus, resulting in harms by prolonging closure for individuals awaiting court judgements, inefficient use of police time for travel, and greater challenges for those with limited access to public transit or transportation;

And whereas although recent investments made by the Ministry of Justice and Attorney General (JAG) have increased capacity at specific courthouses, the investments have not facilitated equitable access for all British Columbians or met service level requirements:

Therefore be it resolved that UBCM direct the Province of BC to identify and address current gaps in service in the Provincial Courts; and further, release an updated Courthouse Capital Asset Management Plan (CAMP) which reflects new growth projections and future service level needs.

The Co-Chair further advised that the City will now await a provincial response and hopes for a positive outcome.

ACTION:

When the response is received staff will include it in the next available crime prevention committee agenda for information.

The Chair noted that he was reappointed to the 2025 UBCM executive board and has requested a seat on the UBCM Community Safety committee. He will advise the outcome as the information becomes available.

There was discussion about medical emergency service alarm calls (MESA) and the issue of passing of custody to health care professionals from emergency personnel and the length of time that takes.

4) RCMP

- a) Crime Map Analysis
S/Sgt Bal Sidhu
- Property Crime Map
 - Persons Offenses Map

S/Sgt Sidhu compared the crime statistics for July and August providing context for some of the differences. He noted that with access to some grant funding the RCMP was able to deploy extra patrols to areas earlier identified with higher crime stats. That resulted in a 9% decrease in six locations in Langley City for the first six months of 2024. He noted that the RCMP have secured further grant funding which is being utilized for the period from July to December this year, so extra patrols will continue.

- b) Report back general data differentiating whether property/persons crimes are more often committed by people known to each other as opposed to random victims.

S/Sgt Sidhu advised that regarding persons offenses it is about 50% of crimes the criminal is known to the victim, and about 50% of the time it is random victims.

Regarding property crime, the victims are usually unknown to the criminal and they are usually crimes of opportunity.

- c) Updated Block Watch statistics (number of BW participants compared to last year)
2023 – 169 participants
2024 – 182 participants

S/Sgt Sidhu advised that the RCMP Block Watch coordinator is continually recruiting participants. Most often they lose a participant because they relocate to another neighbourhood and they have to find a new captain to keep the group going.

There was discussion about creating “open market” locations/spaces, perhaps near the new skytrain station, to enable the safe exchange of goods sold online between members of the public (ie: Facebook Marketplace).

The S/Sgt advised that the Community Liaison officer could help facilitate that if it were to materialize.

The Co-Chair noted that if it was of interest to the committee, it could be considered as a new initiative to add to the 2025 Work Plan. Ie: Potentially identify and promote safe space for this type of transaction.

5) **SUBCOMMITTEE BREAK OUT SESSION**

- a) The subcommittees had a 15-minute breakout meeting.

Provided for Information:

Social Media Presence

- Response from the Communications Department – Social Media Questionnaire
- Template – Request Form

- b) Sub-Committee Updates as needed / appropriate:

- i. Increase Social Media Presence
Stefan Jones, Fraser Holland, Jayde Marno, Nathan Balasubramanian

The Chair advised that there is currently a restructuring of the Communications team and they are launching a new website so it is difficult to secure their time.

ACTION: Staff will work to coordinate a meeting between the subcommittee and the Communications Officer during the day.

- ii. Business Watch

Tanya Gabara, Heather Giuriato, Ken Edwards, Suzan Gorgis

- iii. Know Your Neighbour Campaign
Lew Murphy, Jeff Jacobs, Don Osborne

Mr. Murphy & Mr. Jacobs advised they are working to confirm an event date and time and will report back to the committee at the next meeting.

There was discussion about the pre-covid Know Your Neighbor campaign where volunteers went door to door to promote crime prevention initiatives and the benefits of getting to know your neighbours. It was a successful initiative, and it received great resident feedback. Committee members agreed to consider including this event again for the committee work plan in 2025.

- iv. Bike Security
Don Osborne
- v. Block Watch – currently inactive
TBD
- vi. Cyber Awareness (education initiative) – currently inactive
TBD
- vii. Crime Prevention Mural - currently inactive
TBD

ACTION: Staff will follow up on the status of this initiative and report back.

6) FOR INFORMATION

- a) 2024 CPC Work Plan

7) ROUND TABLE

- a) Members were asked to advise the Deputy Corporate Officer if they plan to continue with the committee next year.
- b) Ms. Marno advised that she spoke with Leanne Cassap, Road Safety Coordinator at ICBC about bike security and the bike valet and she advised that ICBC has promotional material regarding bike security that she would be happy to provide to the committee to hand out at events.

ACTION: S/Sgt Sidhu offered to speak with Ms. Cassap and pick up the promotional material from her for the upcoming neighbourhood open house events.

8) ADJOURNMENT

It was MOVED AND SECONDED

THAT the meeting adjourn at 7:48pm.

CARRIED

CHAIR

Certified Correct:
pk

DEPUTY CORPORATE OFFICER

Langley Business Watch Survey

The City of Langley's Crime Prevention Committee is working towards establishing a Business Watch program, similar to the successful residential Block Watch program. The new program will be designed to keep our businesses safer from crime; build a strong sense of safety for business owners, staff and customers; and help create a more connected community.

This questionnaire aims to gather basic information about your business, understand your security challenges, and gauge your interest in a collaborative safety and crime prevention program.

Please take a couple minutes to answer the following questions to help us build a relevant and useful program.

1. What is the primary nature of your business?

Please select one:

- Retail
- Professional and Business Services
- Personal and Care Services
- Manufacturing
- Restaurant/Hospitality
- Sport
- Other: _____

2. Have you experienced any security issues in the past 12 months?

- Yes
- No

3. If yes, what type of security issues occurred?

Please select all that apply:

- Theft
- Fire
- Vandalism
- Fraud
- Loitering
- Other: _____

Langley Business Watch
Survey

4. How would you rate the current level of security in your business area?

Please select one:

- Poor
- Average
- Good
- Excellent

5. What security measures do you currently have in place?

Please select all that apply:

- CCTV
- Alarm Systems
- Security Personnel
- Window bars, roll-down door, or other entry barrier
- Lighting
- Other:

6. What are your expectations from a Business Watch program?

- Lower Crime Rate
- Better Neighborhood Business Communication
- Quick Access to available resources
- No fees
- Other: _____

7. Are you interested in participating in a complementary Business Watch program?

Please select one:

- Yes
- No
- Maybe
- Other: _____

Langley Business Watch
Survey

8. As a member of the Business Watch program would you be willing to attend regular monthly meetings with local law enforcement, municipal departments, and other participating businesses?

Please select one:

- Yes
- No
- Maybe

9. Do you have any suggestions for activities or initiatives that could enhance business security in your area?

10. Please provide any additional comments or concerns regarding business security vulnerabilities in your area.

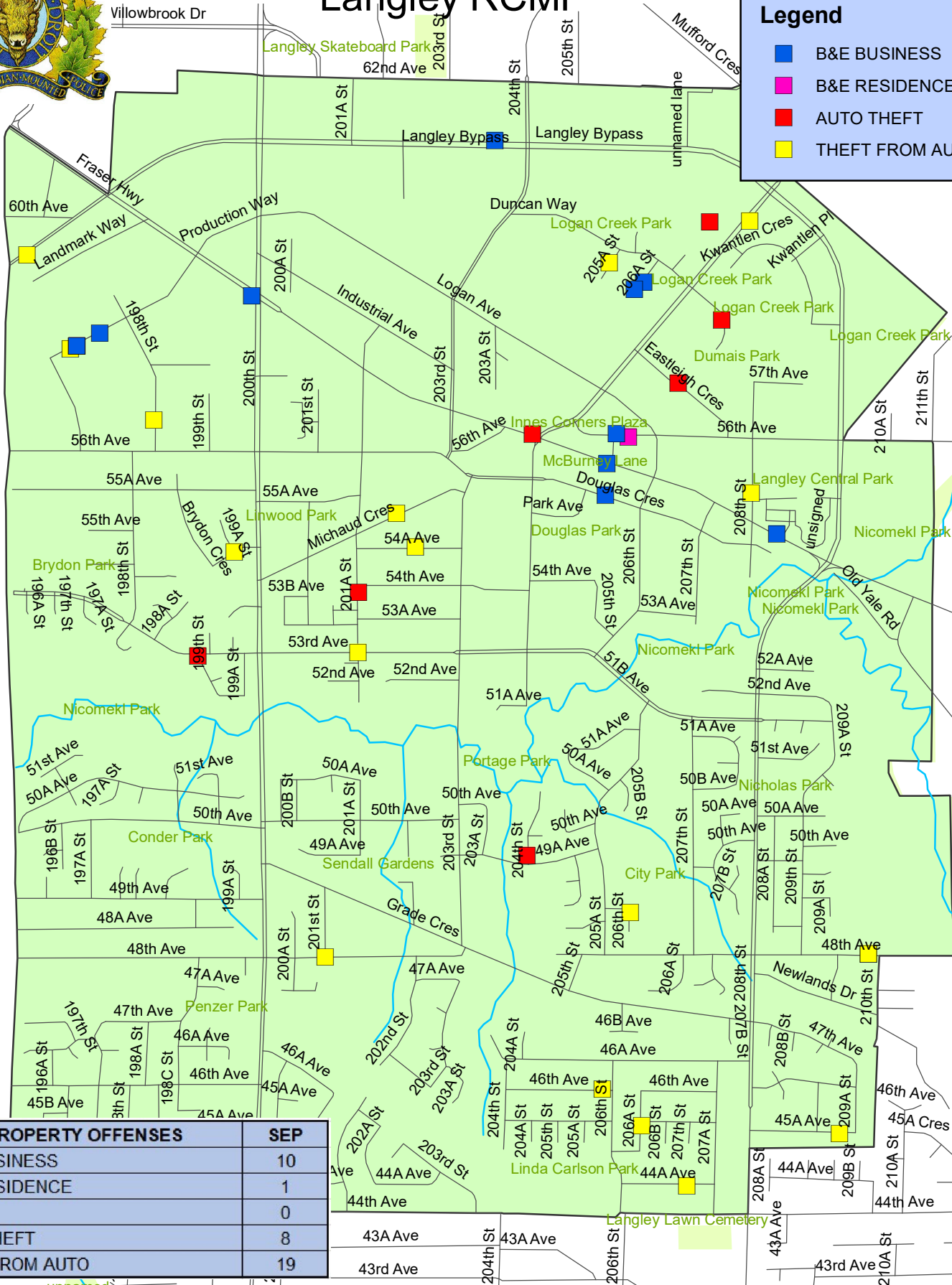
Thank you for your participation.



Langley City Property Crime 2024-Sep-01 to 2024-Sep-30 Langley RCMP

Legend

- B&E BUSINESS
- B&E RESIDENCE
- AUTO THEFT
- THEFT FROM AUTO



PROPERTY OFFENSES	SEP
B&E BUSINESS	10
B&E RESIDENCE	1
ARSON	0
AUTO THEFT	8
THEFT FROM AUTO	19

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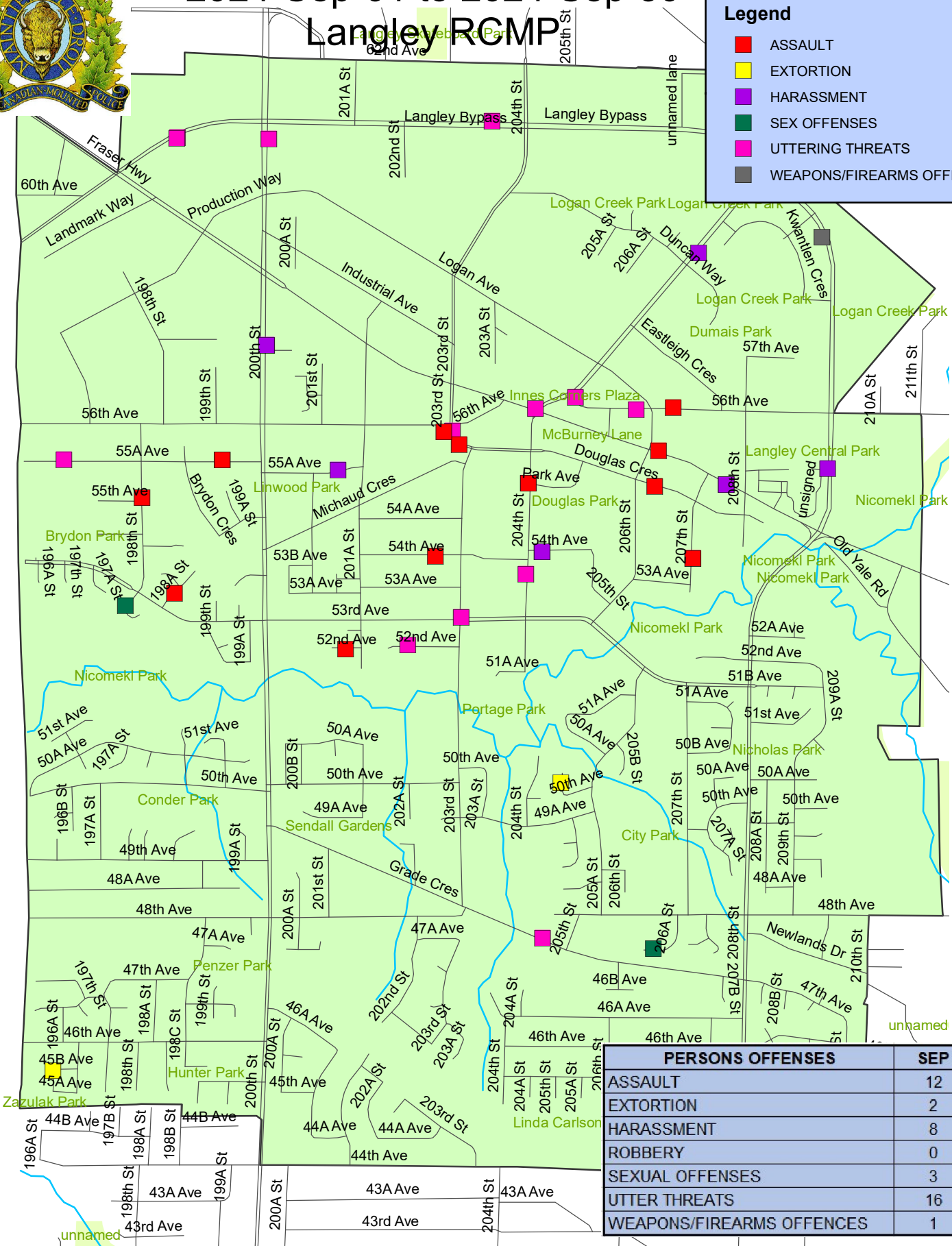


Langley City Persons Offenses 2024-Sep-01 to 2024-Sep-30

Langley RCMP

Legend

- ASSAULT
- EXTORTION
- HARASSMENT
- SEX OFFENSES
- UTTERING THREATS
- WEAPONS/FIREARMS OFFENSES



PERSONS OFFENSES	SEP
ASSAULT	12
EXTORTION	2
HARASSMENT	8
ROBBERY	0
SEXUAL OFFENSES	3
UTTER THREATS	16
WEAPONS/FIREARMS OFFENCES	1

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2024 Work Plan

Crime Prevention Committee

Mandate

The mandate of the Committee includes:

- Continuing to advance media messaging around crime prevention and community defense model programs in collaboration with the City's Communication Officer
- Continuing with the "Know Your Neighbour" campaign concept
- Recommend crime prevention programs that facilitate crime reduction
- In partnership with the Community Police Office, promoting and educating residents about existing RCMP programs such as Block Watch, crime prevention such as CPTED, and community defense model programs such as neighbourhood gatherings.
- In partnership with the Community Police Office, Downtown Langley Business Association and Chamber of Commerce, promoting and educating business owners about existing RCMP programs, crime prevention, and community defense model programs.

Requesting presentations from the RCMP and local non-government agencies to educate members about on Crime Prevention and Community Defense Model programs, strategies, and issues.

- Aligning with the strategic plan in creating new protective and supportive services through exploring opportunities for the Community Liaison Officer, Block Watch and other activities that help everyone feel safe and supported.

Objectives

Identifies objectives that align with the Crime Prevention mandate and terms of reference. Please note, after Council approves this work plan, any updates/adjustments to the work plan are to be submitted to Council for approval.

Objective 1: Increase Social Media Presence

This objective aims to target promotion of crime prevention programs / initiatives, specifically reaching youth and at-risk residents. It aligns with the mandate related to continuing to advance media messaging around crime prevention and community defense model programs.

Objective 2: Business Watch

This objective aims to raise crime prevention awareness and action in the business community. It aligns with the mandate to utilize partnerships with the Community Police Office, Downtown Langley Business Association and Chamber of Commerce to promote and educate business owners about existing RCMP programs, crime prevention, and community defense model programs.

Objective 3: Crime Prevention Mural

This objective aims to promote / educate the public about crime prevention visually using an artistic medium. This initiative was approved by Council in 2023 and is underway and ongoing. It aligns with the mandate relating to advancing media messaging around crime prevention.

Objective 4: Block Watch

This objective aims to promote and expand participation in the established RCMP program. The program lost participation when it was shut down due to covid. It has since been reestablished and is gaining momentum. It aligns with the mandate related to partnerships with the Community Police Office to promote and educate residents about existing RCMP programs and crime prevention.

Objective 5: Cyber Awareness

This objective aims to continue to educate residents on the ever-changing threats of cybercrime. It aligns with the mandate related to exploring opportunities and activities that help everyone feel safe and supported. This initiative was approved by Council in 2023 and is underway and ongoing.

Objective 6: Know Your Neighbour Campaign and related activities

This objective aims to continue to educate residents on the importance of community connectedness and the benefits of a collaborative 'neighbourly' approach to maintaining safe neighbourhoods. The mandate speaks directly to continuing the "Know Your Neighbour" campaign concept. This initiative was approved by Council in 2023 and is underway and ongoing.

Objective 7: Bike Security

This objective aims to continue to educate, promote and advocate for effective public bike racks and safe parking/storage places for bicycles around town. With an increased sense of safe and reliable bicycle parking, residents are more likely to increase their usage of this alternate mode of transportation. This objective relates to the recommendations of crime prevention programs that facilitate crime reduction.

Action Plan

Action Items	Timeline	Responsibility	Expected Outcomes	Resources
Identify specific action items integral to the stated objective	Identify estimated timeline and/or end date for action items.	Identify working groups, subcommittees, and/or committee member(s) responsible for completing each action item, as appropriate.	Outline expected achievements and deliverables from each action item. Ideally, these are measurable indicators of success.	Identify any resources (e.g. staff liaison, other City staff, City funds) that will be needed in order to complete the action items.
1. Increase Social Media Presence				
A. Formation of social media presence (branding)	ongoing	Subcommittees TBD	Connect with youth, at-risk residents, and others of varied backgrounds / demographics	Communication staff to format on existing City templates and schedule posts on social media channels
B. Consider how to layer social media into every crime prevention action/objective	Q2		Include social media posts promoting all the crime prevention work	Communication staff – schedule posts on social media
C. Reach people / communicate / educate – utilize survey software, polls	Q2		To get better data and feedback to drive initiatives and activities more effectively	
2. Business Watch				
A. Create information piece to advise DLBA / Chamber about initiative	Q2	Subcommittee	More engagement and participation of the business community in crime prevention	DLBA / Chamber participation
B. Collaborate with DLBA / Chamber to inform business community of new initiative	Q2	Subcommittees TBD	More engagement and participation of the business community in crime prevention	
C. Block Walk Event – in person visits from business to business sharing information	Q3	DLBA / Chamber	More engagement and participation of the business community in crime prevention	
3. Crime Prevention Mural				
A. If approved by council – proceed to art design (messaging)	Ongoing - TBD	Subcommittees TBD	Share crime prevention awareness visually	Staff resources as directed by council
B. If approved by council – refer to ARCH committee				ARCH Committee consideration and input
C. Integrate into the DLBA mural program			Inclusion in Mural Walk	DLBA resources to include new mural

Action Items	Timeline	Responsibility	Expected Outcomes	Resources
Identify specific action items integral to the stated objective	Identify estimated timeline and/or end date for action items.	Identify working groups, subcommittees, and/or committee member(s) responsible for completing each action item, as appropriate.	Outline expected achievements and deliverables from each action item. Ideally, these are measurable indicators of success.	Identify any resources (e.g. staff liaison, other City staff, City funds) that will be needed in order to complete the action items.
4. Block Watch				
A. Support and promote program at community events & through social media	Q2	Subcommittees TBD	Grow the Block Watch program participation.	RCMP – resource material / attendance at events
5. Cyber Awareness				
A. Educate the public and raise awareness of cyber crime	Q2	Subcommittees TBD	More resident / community awareness. Prevention of online victimization	
6. Know Your Neighbour Campaign (KYN)				
A. Gather and create materials / information and continue to support KYN concept – share with public at events	Q2	Subcommittees TBD	Continue to grow awareness of the benefits of community connectedness into all initiatives and thereby reduce crime	
7. Bike Security				
A. Bike Valet Project at Earth Day and/or Community Day Event(s)	Q2	Subcommittees TBD	Education / Awareness of bike security	City event / engineering staff for fencing at valet event; Budget for promotion

Notes:

The advisory body may undertake multiple initiatives; however, if staff resources are required, the advisory body shall undertake only one initiative at a time.

The advisory body does not have the authority to give direction to staff or to commit to expenditure of funds.

Action recommended by the advisory body must be done by resolution to City Council and with their approval prior to implementation.