



## CRIME PREVENTION COMMITTEE (CPC)

THURSDAY, SEPTEMBER 18, 2025 AT 6:00 p.m.

CKF Boardroom (2<sup>nd</sup> floor)  
Langley City Hall, 20399 Douglas Crescent

# A G E N D A

The land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

### 1) **AGENDA**

- a) Adoption of the September 18, 2025 agenda.

### 2) **MINUTES**

- a) Adoption of the July 31, 2025 minutes.

### 3) **DISCUSSION**

- a) Educational Posters – Review & Refresh
- what is lacking, how we can improve, suggested edits etc,
  - provide any new topics for consideration
- Committee members
- Written submission from Jayde Marno & Tanya Gabara included
- b) Social Media Branding
- i. Overlay Design Choice 1
  - ii. Overlay Design Choice 2
  - iii. Monthly Community Safety Social Media Message Template - fyi

### 4) **STANDING ITEMS**

- a) Sub-Committee Updates as needed / appropriate:
- i. Increase Social Media Presence  
Fraser Holland, Jayde Marno
  - ii. Business Watch  
Tanya Gabara, Heather Giuriato, Ken Edwards
  - iii. Know Your Neighbour Campaign  
Lew Murphy, Jeff Jacobs, Don Osborne
  - iv. Bike Security  
Don Osborne

- v. Block Watch – currently inactive  
TBD
  - vi. Crime Prevention Mural
- b) Upcoming Events Calendar: <https://www.langleycity.ca/community-culture/arts-culture/events>
- i. Langley City Film Festival – October 18

5) **ROUND TABLE**

6) **ADJOURNMENT**

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**2025 MEETING DATES**

\***October 23\***, November 27, December – no meeting.

\* *indicates the meeting is rescheduled from its usual date*

Please notify Paula Kusack at [pkusack@langleycity.ca](mailto:pkusack@langleycity.ca) if you are unable to attend the meeting.



**MINUTES OF THE CRIME PREVENTION COMMITTEE**

**HELD IN THE CKF BOARDROOM  
LANGLEY CITY HALL  
20399 Douglas Crescent**

**THURSDAY, JULY 31, 2025**

**AT 6:03 P.M.**

Present: Councillor Paul Albrecht, Chair,  
Councillor Mike Solyom, Co-Chair  
Heather Giuriato, Downtown Langley Business Association  
Ken Edwards, Member at Large (6:08 pm)  
Fraser Holland, Social Services Representative (6 :16 pm)  
Jayde Marno, Youth Representative  
Lew Murphy, Member at Large  
Don Osborne, Member at Large

Staff: Dena Kae Beno, Manager of Strategic Initiatives and Social  
Planning  
Kelly Kenney, Corporate Officer  
Cpl. Rob Roffel, RCMP  
Insp. Dave Wise, RCMP

The Chair began by acknowledging that the land on which we gather is on the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

**1) ADOPTION OF AGENDA**

It was MOVED and SECONDED

THAT the July 31, 2025 regular meeting agenda be adopted as circulated.

CARRIED

**2) MINUTES**

It was MOVED and SECONDED

THAT the June 26, 2025 Crime Prevention Committee meeting minutes be adopted as circulated.

CARRIED

### 3) **DISCUSSION**

- a) CPC Role in relation to the Citizens' Assembly work and mobilizing shared outcomes for Community Safety

Two documents were circulated on-table to committee members:

- Langley City's Community Safety, Wellbeing & Resilience (SWR) Strategic Map
- Your Role in the Safer, Healthier Langley City

Dena Kae Beno, Manager of Strategic Initiatives and Social Planning, provided information to the committee on the following

- Purpose of the Citizens' Assembly;

Ken Edwards entered the meeting.

- Various initiatives and panels that have been introduced and conducted by Citizens' Assembly members;
- Various organizations that support the work of the Citizens' Assembly;
- Café Series initiative, the purpose of which is to engage with diverse community members.

Ms. Beno provided a PowerPoint presentation to the Committee entitled, "Langley City's Collaborative Work on Community Safety, Well-being, and Resilience which included information on the following:

- What's Evolving?
  - Traditional approach: Committees working mostly on their own
  - Opportunity: All hands-on deck. Big problems need many teams working together
- The Bigger Picture:
  - Five key focus areas of Langley City's Community Safety, Wellbeing & Resilience (SWR) Strategy framework:
    - Inclusive, collaborative & resilient governance (community voice);
    - Risk prevention, trust and readiness (get ahead of the problem);
    - Coordinated well-being & support systems (design and use) wraparound care);
    - Safe, vibrant & inclusive public spaces (design and use);
    - Resilient infrastructure & emergency preparedness (climate, crisis, disaster);
- Why Your Committee Work Matters:
  - your history and commitment are needed;
  - this approach recognizes and appreciates your efforts, commitment, and years of contribution;

- the work continues - now with the opportunity to add more tools, resources, and more collaboration;
- What We Heard from the Community Forum
  - Top 5 Priorities (45+ organizations):
    - Risk data (real-time safety dashboards, digital applications, and data sharing across all levels of government)
    - Wrap-around support (housing, mental health, health, income, community services, and cultural supports)
    - Service coordination (reduce silos across all streams of prevention / promotion, accommodation and support, and emergency / crisis response)
    - Homelessness response (working alongside LHHAT, LIFT, and local agencies through Langley City's Council endorsed Shared Outcome Approach to Respond to the Needs of Vulnerable Individuals and Families)
    - Food security (food mapping, FH-LC food survey, food table, services, and access)
  - What Can Be Done and Contributed to:
    - Share resources and knowledge;
    - Help design solutions;
    - Be a steward leader;
    - Championing of the "Know Your Neighbour" and CPTED campaigns that link to the shared outcomes in the Community Safety, Well-being, and Resilience Roadmap;
    - Committee Contributions - Know Your Neighbour campaign - CPTED training and outreach - Business safety education - Community policing partnerships (This links to the 5 pillars and the shared CSWR outcomes);
  - Many committee and local table goals already align with the SWR Strategy through different entry points:
    - Community Safety;
    - Social, Cultural, Economic Development • Sustainability;
    - Advisory Design Panel;
    - Parks, Recreation, and Culture;
    - Langley Arts Council;
    - Langley Poverty Reduction Table;
    - Langley Housing and Homelessness Table, and more;
  - This approach doesn't ask more of you, rather it focuses on the good work you are already doing, links it to a shared outcome that is action-oriented, measurable, and can be supported through shared resources (e.g., mandates, funding, collaboration, other ways);
  - What's Next?:
    - Participate in a "Walk the Community Safety, Well-being, and Resilience Roadmap" workshop (1.5 hours);
    - Explore areas of alignment with the CSWR and the Community Safety Committee work plan (shared outcome focus);

- Attend the Langley City Citizens' Assembly Public Dialogue #2 (October 2025);
- Try one pilot project or initiative that links to the CSWR actions;
- Nominate a committee member to join implementation planning or a research design team.

Ms. Beno responded to questions and feedback from Committee members regarding the following:

- The need for the Citizens' Assembly to broaden its communication channel; ex. a committee member hadn't heard about Citizens' Assembly's recent event;
- Potential for partnering on the Committee's Know Your Neighbours BBQ initiative at condo and strata developments;
- Budget needed for committees in order to action items quickly;
- How the Committee will action input received by the Citizens' Assembly on safety needs of community;
- Going forward, how the Committee is to be given access to data collected by the Citizens' Assembly so the Committee can provide useful input;
- Important for Committee members to know what needs have been identified by the Citizens' Assembly so that the Committee members can determine where they fit in;
- Importance of having clear actions for Council to endorse;
- Whether this is a communication or action exercise;

Ms. Beno provided information on the following:

- advised that one on one meetings with each of the City committees will be set up to seek feedback with respect to the following:
  - What areas within the Community Safety, Wellbeing & Resilience (SWR) Strategic Map is your committee currently contributing?
  - Where would you like to contribute?
  - What are your focus areas?
  - What can you bring to the table? What do you need?
- One on one meetings with each committee to be held to focus on strengths and key priorities;
- This process is both a communication and action exercise;
- Intent is to report out annually to the community on initiatives undertaken.

The Chair advised that he would like to set up the road map exercise in September or October, after which the Committee's work plan for the coming year can be developed. Committee members can then decide if they wish to continue on the committee.

Committee members were encouraged to attend the community event being held in Hunter Park on August 27<sup>th</sup>.

**ACTION:** Ms. Beno:

- Update communication plan to ensure Committees are notified of upcoming Citizens' Assembly events;
- Report back to the Committee on Citizens' Assembly action-oriented work underway;

**ACTION : Staff**

- Work with Ms. Beno to schedule a road map exercise with the Committee for the September or October meeting.

Ms. Beno left the meeting.

- b) Explore crime prevention slogans for use in campaign / educational poster efforts,  
ie: "Preventable Crimes", "Lock Your Car Doors" etc.

Report from staff from Jun 26 CPC meeting:

i. Method of sharing previous posters has included the following:

- An email distribution list of local organizations (attached)
- A small email distribution list of individuals that have subscribed to receive posters from [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) .
- On one or two occasions volunteers have hand delivered select posters to downtown multifamily neighbourhoods and the Fraser Hwy/downtown commercial area. Subject posters were selected based on current stat trends or to target known local issues (ie: stop theft from auto etc.)
- Know Your Neighbour Campaign (door to door) hand out packages, connect with residents one-on-one
- Community events – CPC volunteers hosted information tables
- Langley City Open House events – CPC volunteers hosted an information table (formerly called Neighbourhood Meetings)

ii. Past Posters included in agenda for information & review

It was noted that the objective is to make sure posters are accurate and up to date, what needs updating, is there a topic that we are missing?

**ACTION : All**

Review the posters to determine what is lacking and email observations / comments on the posters to the Deputy Corporate Officer by September 5. RCMP representatives were also invited to review and provide feedback.

The Chair advised that he will be looking at incorporating different branding if it is decided to change the Committee name, noting the potential to incorporate the crime prevention mural into the branding.

iii. Upcoming Event Calendar

The intent is to have a calendar showing upcoming events taking place one to two months ahead of time to allow committee members to determine which events they wish to participate in. This will be incorporated into the Work Plan.

**4) RCMP**

a) Crime Map Analysis – June

Insp. Dave Wise updated the Committee on the crime analyst maps noting recent trends and reported back with detailed breakdown on assault statistics and statistics on theft of e-mobility items such as scooters and e-bikes.

Insp. Wise provided information on the RCMP Business Watch Program and handed out information on the Program on table.

**ACTION :** **Staff**

Send Business Watch Crime Prevention Guide electronically to committee members.

**5) SUBCOMMITTEE UPDATES**

a) Sub-Committee Updates as needed / appropriate:

i. Increase Social Media Presence  
Fraser Holland, Jayde Marno

Ms. Marno met with Communication staff regarding creation of a four month social media plan for committee initiatives. Staff were to prepare a social media template; which hopefully will be done in the next couple of weeks.

**ACTION :** **Communication Staff**

Prepare template and determine if mural design can be incorporated into the branding

ii. Business Watch  
Tanya Gabara, Heather Giuriato, Ken Edwards

Had a meeting to put the package together and will bring it to the committee for review then roll out in fall.

iii. Know Your Neighbour Campaign  
Lew Murphy, Jeff Jacobs, Don Osborne

No update

iv. Bike Security  
Don Osborne

Approached the Langley Rotary Club proposing bike valet service at Rib Fest event taking place August 15 to 17 in McLeod Park. They have agreed to have the service and Mr. Osborne will be working with them to set up. Councillor Albrecht advised he would assist at the event.

v. Block Watch – currently inactive

TBD

vi. Crime Prevention Mural

The Chair advised that he would confirm with staff, but his understanding was that the mural is underway.

**6. ROUND TABLE**

a) Committee Participation in the October Langley City Connects Open Houses

The Chair advised that the Committee has received an invitation to Langley City Connects open houses. The committee agreed to participate,

**ACTION :** Chair

Chair to advise staff the Committee will require a table and two chairs.

Roundtable discussion included:

- Jayde Marno advised she will not be back after the summer as she is moving to Kamloops;
- Insp. Wise advised that:
  - Crime numbers are going down in some, but not all categories; messaging from the Committee is helping;
  - Statistics Canada's Crime Severity Index (CSI) statistics impact small municipalities negatively and are skewed;
  - The number of more serious crimes have reduced.

7. **ADJOURNMENT**

It was MOVED and SECONDED

THAT the meeting be adjourned at 7:46 p.m.

CARRIED

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CHAIR

Certified Correct:

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CORPORATE OFFICER

## Educational Posters – Review & Refresh

### **Jayde:**

I have reviewed the posters and they look great. One thought I had about the poster on multi-family housing crime prevention tips: under the "promote territoriality" point, it mentions fostering resident interactions and vigilance. This could be a good place to suggest creating a Block Watch.

I also think two additional topics may warrant poster creation:

- Preventing theft from vehicles (locking car doors, keeping valuables out of sight, parking in well-lit areas, etc.)
- Social media safety (turning off location settings, avoiding oversharing personal information, using privacy settings, and being cautious of suspicious links or messages from strangers)

### **Tanya:**

I think all existing poster topics remain relevant topics but with updated text to stay current.

- The scam one should include any current scams circulating
- Add to Mail piece or create a separate one for **Package theft**: Advice on delivery lockers, doorbell cameras, and picking up packages quickly.
- Add texting scams to the Phone fraud piece.

A few suggested new topics:

#### **Seasonal Warnings**

- **Holiday season crime**: Shopping safety, online purchase fraud, travel precautions.
- **Summer safety**: Tips for outdoor crime prevention, especially in parks or tourist areas.

#### **Youth & School Safety**

- **Bullying and cyberbullying**: Prevention, reporting, and parental guidance.
- **Drug and alcohol awareness**: Education on risks and illegal substances.
- **School violence prevention**: Encouraging safe reporting and mental health support.

# Crime Prevention

A MESSAGE FROM THE

## CRIME PREVENTION TASK GROUP

Neighbourhood safety is a team effort and it is evident that when residents work together to improve community safety it results in a reduction in crime.

To that end, Council mandated the Crime Prevention Task Group to develop strategies that will encourage residents to get involved and take an active role in helping to prevent and reduce crime in our neighbourhoods.

To realize this goal, the Task Group has partnered with community organizations to help spread the message through their networks. We will be using this platform to share crime prevention tips and strategies over the next several months.

To effectively reduce crime in our neighbourhoods, we all need to play a part.



Here is your first

## Crime Prevention Tip:

The easiest and most important thing you can do is to report all crimes or suspicious activity / individuals. This information is used by the RCMP to assist them in determining crime hot spots in our neighbourhoods and it allows them to focus their efforts to reduce crime in those areas.

For non-emergency reporting, you can call 604.532.3200, report online using the Langley RCMP Online Reporting

<https://ocre-sielc.rcmp-grc.gc.ca/langley/en>



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
**PREVENTION**  
**TASK GROUP**

**Mail Theft**  
**is on the**  
**RISE**

**To prevent residential mail theft,  
keep these tips in mind:**

- Don't let your mail accumulate, collect it daily;
- Learn when your mail is delivered each day and pick it up shortly after delivery whenever possible;
- Put a hold on your mail delivery with Canada Post if you are going away for an extended period;
- Ensure you do not let individuals without a key or fob enter your building or parkade when entering/exiting;
- Report any mailboxes left open to the Strata Property Management and/or Canada Post; and,
- If you are a victim of mail theft, notify your strata, Canada Post and the RCMP non-emergency at 604-532-3200 or [online](#). This information is used to determine crime hot spots and increase enforcement in the area.

# Crime Prevention

Neighbourhood Safety is a team effort and to effectively reduce crime in our neighbourhoods, we all need to play a part and get involved. We hope you find this information about elder abuse helpful and will share it with your friends, family, and neighbours.

## Spotting the Signs of ELDER ABUSE

Abuse can happen to any older person, by a loved one, a hired caregiver, or a stranger. Abuse can happen at home, at a relative's home, or in an eldercare facility.



### Watch for these signs of abuse:



- ▶ Seems **depressed, confused, or withdrawn**



- ▶ **Isolated** from friends and family



- ▶ Has **unexplained bruises, burns, or scars**



- ▶ Appears **dirty, underfed, dehydrated, over- or undermedicated**, or not receiving needed care for medical problems



- ▶ Has **bed sores** or other preventable conditions



- ▶ Recent **changes in banking or spending** patterns

What should I do if I see a crime or harmful situation?

Call the Seniors Abuse Info Line (SAIL) at 604.437.1940 in the Lower Mainland, or toll free at 1.866.437.1940.

If you see a crime or a situation that puts an older adult at immediate risk, call the police or 911 right away. Advise that you want to report a situation of suspected elder abuse, neglect, or self-neglect.

# Door-to-Door Scams

## A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

**Did you know? Door to Door Canvassers are regulated in Langley City and need City Council's permission to canvass door to door.**

Authorized canvassers carry a copy of the approved application and can present it as proof upon request. If they don't have it, they are not authorized to be at your door.

(Please note this excludes local bottle drives, religious organizations, Girl Guides of Canada, and Langley Animal Protection Society's dog licensing canvassers)

If unauthorized canvassers are in your neighbourhood, call **City Hall at 604-514-2800** or the **RCMP non-emergency line at 604-532-3200** to report them. If possible provide the name of the charity they claim to be working for and the day and time they called on your house.

**The Golden Rule:** When an offer seems too good to be true, it usually is ... Keep personal information private. Never give your bank account, social insurance number, or credit card number to anyone you don't know and trust.

### **Tips to know about door to door sales/canvassing:**

You are never obligated to allow a salesperson into your home:

- Never rush into making a purchase or donation because you feel pressure from the canvasser – it's okay to say "No thank you";
- If you are unsure about a person, ask them to leave or insist on an employee number and call the company yourself to confirm they are actually who they say they are;
- Only donate to reputable charities that you know and trust. Do not donate to unknown charities. Always verify the charity before donating if little is known about them.

If you have been a victim of fraud, report it to the Canadian Anti-Fraud Centre at **1-888-495-8501**.

Don't be afraid to come forward. You are not alone. We are here to help you.

# DON'T BE A VICTIM OF PHONE FRAUD



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
TASK GROUP

**In 2020, there were more than 40,000 victims of fraud, costing Canadians more than \$106 million. Protect yourself from scammers especially this tax season!**

**Here are a few useful tips to combat phone fraud:**

**Don't be afraid to say no**

If a telemarketer tries to get you to pay for something, don't send them money right away. Ask for information in writing.

**Protect your personal information**

Beware of callers asking for personal information such as address, social insurance number, or banking information. If they called you and are asking for personal information, chances are that they are scammers.

**Beware of CRA scam calls**

This tax season, calls from the Canada Revenue Agency are common. However, the CRA will never:

- Threaten you with arrest
- Use aggressive and threatening language
- Ask for payment through Interac e-transfer, prepaid credit cards or gift cards

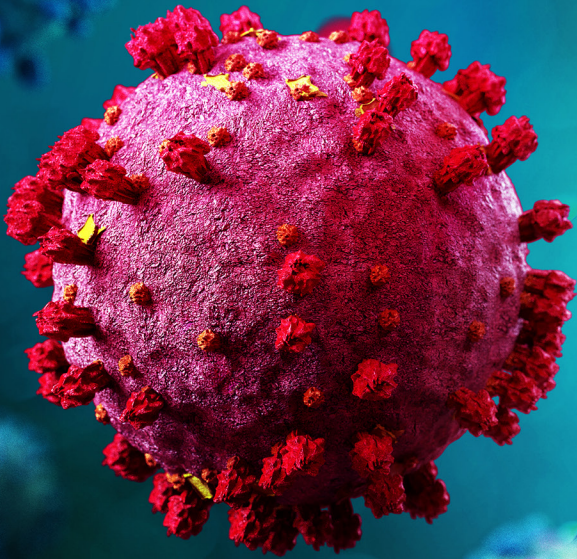
**Take your time**

Scammers often use deadlines to get you to act immediately. Don't feel pressured to respond or decide. Ask for a call back number and do your research afterwards.

**Report Fraud**

If you received a call, email, or mail that you think might be a scam, contact the Canadian Anti-Fraud Centre at 1-888-495-8501 or at

[www.antifraudcentre-centreantifraude.ca](http://www.antifraudcentre-centreantifraude.ca)



# COVID-19 FRAUD ALERT

## A MESSAGE FROM THE LANGLEY CITY **CRIME PREVENTION TASK GROUP**

**The COVID-19 pandemic continues to provide scammers with opportunities to take advantage of Canadians.**

**Do not buy COVID-19 vaccines online or from unauthorized sources. The only way to access safe and effective COVID-19 vaccines is through clinics organized or endorsed by your local public health authority.**

**If you have questions about getting vaccinated, contact your family physician or local health care provider.**

### **Protect yourself, beware of:**

**Coronavirus and vaccination-themed emails or text messages that are trying to trick you to open attachments or links to:**

- install malicious apps and viruses on your device which will give them access to your accounts
- freeze your computer, forcing you to call a toll-free number and then demand money from you to unfreeze your account or device

**Unsolicited calls and door-to-door salespeople claiming to offer Coronavirus and vaccination-themed products, or services are trying to scam you by:**

- needing an up-front fee to provide a service
- selling fraudulent vaccinations through a private pharmacy or company
- peddling products and services to decontaminate your home or place of work

### **Trusted resources and advice**

If you didn't initiate contact, you don't know who you're communicating with on the other end. Never respond or click on suspicious links and attachments.

**If you have been a victim of fraud, report it to the Canadian Anti-Fraud Centre at 1-888-495-8501. Don't be afraid to come forward. You are not alone. We are here to help you.**

# POLICE



## A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

**You can report  
non-urgent crime  
online!**



**RCMP's online tool gives citizens an alternative way to report certain types of crimes without having to call or visit a detachment. It also gives emergency call-takers and other staff more time for high-priority calls.**

### **Follow the steps:**

1. Go to <https://ocre-sielc.rcmp-grc.gc.ca/langley/en> or scan the QR code using your phone camera
2. Answer the questionnaire and provide as much detail as you can.
3. Enter your email address and other contact information so the RCMP can follow-up if needed. Some examples of non-urgent crimes that can be reported online are:

- Damage/Mischief Under \$5000 to Property
- Damage/Mischief Under \$5000 to Vehicle
- Theft of Bicycle Under \$5000
- Theft Under \$5000
- Theft Under \$5000 from Vehicle
- Lost Property

You can also visit the FAQ page on the website for more information about the tool.

For emergencies or crimes involving violence, please call 9-1-1.

# Multi-Family Housing Crime Prevention Tips

A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
TASK GROUP

**Crime  
Prevention  
Through  
Environmental  
Design  
(CPTED)**

## **Tips for Strata and Property Managers:**

- **Access Control/Target Hardening:** Use physical barriers, security devices, and tamper-resistant materials to restrict entrance.
- **Image/Maintenance:** Ensure your building is clean, well-maintained, and graffiti-free.
- **Surveillance:** Maximize the ability to spot suspicious people and activities by keeping sightlines as open as possible and maintaining functional lighting.
- **Promote Territoriality:** Foster residents' interaction, vigilance, and control over their neighbourhood.
- **Activity Support:** Encouraging the intended use of public space by residents to maintain a positive presence.
- **Hierarchy of Space:** Identifying ownership by offering clearly defined boundaries between public and private spaces.



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME  
PREVENTION  
TASK GROUP**

**The MedWatch Program  
A Way to Make Your Wishes Known  
in an Emergency**

The MedWatch Program was developed to ensure your vital medical information and health care wishes are available to Emergency Responders and Physicians in emergency situations. Our goal is to address these challenges and provide first responders access to medical information to help them assess and treat patients.

**HAVE YOUR SAY** in writing about medical and end of life treatments.

**WHAT DO YOU WANT TO SAY** to family, friends, doctors, nurses, first responders?

**WHY?** Because you may not be able to speak when they arrive

**How Do I Get the MedWatch package?**

Call the Langley Division of Family Practice at 604-510-5081 or go to your local doctor's office to get the forms. Once filled out you keep all the vital information in the Green Sleeve provided by the program.

**Put Greensleeve in Safe Place**

Choose a location that will be accessible to emergency workers when they arrive.

**Apply Green Sticker Inside Home**

Apply one green sticker to mark the location of the Greensleeve package inside the home. Apply to the outside of the fridge, cupboard or drawer.

**Apply Green Sticker Outside Home**

Apply one green sticker outside the entry door of the residence. Apply to front door of house or personal apartment door.

In Langley, emergency responders are trained to look for a green sticker on your apartment or front door. If they see a sticker on your door, they will then look for the other green sticker and sleeve in your kitchen.

Need more help? You can contact Langley Meals on Wheels 604-533-1679, or call the Langley Division of Family Practice at 604-510-5081.

[medwatch911.ca](http://medwatch911.ca)

# Neighbourhood Safety

is a Team Effort!



A MESSAGE FROM THE  
LANGLEY CITY

**CRIME**  
PREVENTION  
COMMITTEE

**Get to Know  
Your**

**Neighbours!**

**Knowing your neighbours  
increases belonging and  
pride in the community!**

Neighbourhood safety is a team effort and it is evident that when residents work together to improve community safety it results in a reduction in crime. We all need to play our part.

Happy, healthy and safe neighbourhoods are ones where neighbours are connected and know each other.

To receive crime prevention tips & strategies email [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) with the subject line "Sign Me Up"

# Preventing Auto Theft

## A MESSAGE FROM THE LANGLEY CITY CRIME PREVENTION TASK GROUP

Auto theft is not a victimless crime or just a property crime. Auto theft costs all Canadians millions per year, if one considers health care, court, policing, legal and out-of-pocket costs such as deductibles.

Auto crime is a persistent threat in B.C.; help protect your vehicle by identifying risks and taking away opportunities for thieves.

According to police data, 46,600 vehicles were broken into and 7,500 were stolen in 2020. That means thieves are on the prowl and any valuables left in the open can make your vehicle an appealing target. Help do your part to deter thieves and learn how to fight auto-theft.

## Don't give thieves a chance:

- **Treat your keys like cash.** Never leave your keys unguarded.
- **Always lock your doors and close the windows.** Even if you're only away from your vehicle for a few minutes.
- **Park in secure, well-lit areas.** When possible, try to park in areas near pedestrian traffic.
- **Remove valuables from your vehicle.** If it can be stolen, put it in the trunk.
- **Wait for garage door gates to close behind you.**
- **Remove your garage door opener from your vehicle as it acts as a second key to your home.** Deny offenders the opportunity to gain access to your garage door opener by treating it like any key - bring it indoors with you.
- **Use an electronic engine immobilizer or steering wheel lock.**
- **Don't store a spare key in your vehicle.**
- **Vehicle alarms** will draw attention to would-be thieves with sirens, beeps and other loud noises. Some systems will also trigger flashing lights.

### [If you see something, say something!](#)

Public safety is everyone's responsibility—and it's easy. The best way to do your part for public safety is to get connected to your neighbourhood, pay attention to what is going on around you and report any criminal or suspicious activity to the police!



A MESSAGE FROM THE  
LANGLEY CITY

# CRIME PREVENTION COMMITTEE

## How to Discourage Mail Theft over the Holidays

Mail theft has increased more and more with the use of delivery services. Packages are often stolen directly from your door, however, letter mail is also targeted for ID theft.

## How to discourage letter mail and ID theft?

1. Collect your mail daily from the mailbox.
2. If you are away, use the "Hold Mail" service to suspend delivery until you return.
3. When you Move: File a "change of address" with Canada Post.
4. Shred Documents that contain personal or financial data as well as credit card offers and statements.
5. Deposit mail or gifts at the post office directly, and in street mailboxes as close to the pickup time as possible.

## How to discourage package theft?

1. The number one way to prevent package theft is to have them shipped to a place that's occupied. Where someone is available to receive it.
2. FedEx and Purolator both recommend having packages set to be picked up at retail courier locations instead of home delivery.
3. Use Amazon Lockers if they are available in your area.
4. Require signatures for delivery if possible.
5. Install security cameras, video doorbells, and monitoring signage at your front door.

# Report Crime & Suspicious Activity Online



A MESSAGE FROM THE  
LANGLEY CITY

## CRIME PREVENTION COMMITTEE

RCMP's online reporting tool gives citizens a quick and convenient way to report non-urgent crimes. By doing so, this gives the 911 emergency response team more time to take urgent calls.

Examples of non-urgent crimes (below \$5,000) are damage or mischief to residential or commercial property, theft of property, vehicles, and bikes. Report all suspicious activity.


Report criminal activity to the Langley RCMP by using their online reporting tool <http://report.rcmp.ca>, or by scanning the QR code above using your cell phone camera.

Follow these simple steps:

1. Answer the questionnaire and provide as much information as you can.
2. Enter your contact information so the RCMP can follow up as needed.

Or call the RCMP non-emergency line at 604-532-3200.

For emergencies or crimes in progress, call 911.



# Increase Your Personal Safety

A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
COMMITTEE

## Increase your Personal Safety!

Reduce the  
opportunity for  
unwanted interactions  
and threats in public  
settings including  
parks, trails, and  
sidewalks.

### Steps to Increase your Personal Safety:

- Be **AWARE** of your surroundings at all times and trust your **INSTINCTS**.
- Stay on well lit, populated pathways. Avoid shortcuts.
- Travel in groups. There's increased safety in numbers.
- Walk with your head upright. Make eye contact. Thieves often target victims who are not paying attention.
- Heads up! Phones Down! Don't lose focus of your surroundings - stop texting while walking!
- Share your plans or location with someone you trust, or walk with a friend.

To receive more crime prevention tips & strategies email [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) with the subject line "Sign Me Up"



# Step up your cyber fitness

#CyberMonth2023



## Take the Cyber Month 2023 challenge!

This Cyber Month, we're helping Canadians step up their cyber fitness. You can be part of helping keep Canadians safe online by strengthening your own online security. Here are simple steps you can take this October to help build your cyber muscles.

Week 1

## Warmup week

October 2-6



- \* Review Get Cyber Safe resources
- \* Take the Cyber Fitness Assessment Quiz
- \* Follow Get Cyber Safe on social media



Find blog posts, videos, infographics and more at [GetCyberSafe.ca](https://GetCyberSafe.ca)

Week 2

## Account workout

October 9-13

- \* Use strong and unique passphrases on all accounts
- \* Enable multi-factor authentication (MFA) on your accounts
- \* Read up on the 7 Red Flags of Phishing



A strong passphrase uses four or more random words and at least 15 characters

Week 3

## Learning self-defence

October 16-20



- \* Install anti-virus software
- \* Download a virtual private network (VPN)
- \* Create a guest network on your Wi-Fi and change your router's default credentials



Always use a VPN when connecting to unsecured networks, like coffee shop Wi-Fi

Week 4

## Maintaining muscle

October 23-27

- \* Download a password manager
- \* Enable automatic updates on your devices
- \* Back up your devices to a hard drive or the cloud



Backing up your devices prevents you from losing important data

Week 5

## Strength in numbers

October 30-31

- \* Talk to your friends and family about getting cyber safe
- \* Discuss cyber security with your coworkers
- \* Retake the Cyber Fitness Assessment Quiz

Get Cyber Safe has specific resources to help kids and older adults stay safe online



Download the Cyber Month fitness tracker on [GetCyberSafe.ca/CyberMonth](https://GetCyberSafe.ca/CyberMonth) for a complete fitness plan to help build your cyber safety muscles

Go to [GetCyberSafe.ca](https://GetCyberSafe.ca) for more tips and tricks to stay secure all year long

GETCYBERSAFE.CA

# Protect Your Mail & Packages

**Report  
Non-Urgent  
Crimes Online!**

A MESSAGE FROM THE  
LANGLEY CITY

## CRIME PREVENTION COMMITTEE

Mail theft has increased more and more with the use of delivery services.

Packages are often stolen directly from your door, however, letter mail is also targeted for ID theft.



### How to discourage letter mail and ID theft?

1. Collect your mail daily from the mailbox.
2. If you are away, use the “Hold Mail” service to suspend delivery until you return.
3. When you Move: File a “change of address” with Canada Post.
4. Shred Documents that contain personal or financial data as well as credit card offers and statements.
5. Deposit mail or gifts at the post office directly, and in street mailboxes as close to the pickup time as possible.

### How to discourage package theft?

1. The number one way to prevent package theft is to have them shipped to a place where someone is available to receive it.
2. FedEx and Purolator both recommend having packages set to be picked up at retail courier locations instead of home delivery.
3. Use Amazon Lockers if they are available in your area.
4. Require signatures for delivery if possible.
5. Install security cameras, video doorbells, and monitoring signage at your front door.



*community*  
**SAFETY**  
*message*





*community*  
**SAFETY**  
*message*

# Monthly Community Safety Social Media Message Template

Month:	
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## 1. Objective

**What problem are you trying to solve this month?**

Briefly describe the issue or concern you're addressing (e.g., Increase awareness of vehicle break-ins in parking lots.)

<i>sdasd</i>
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## 2. Social Media Message (40 words or less)

**What message do you want to share?** Keep it concise, clear, and action-oriented. What is happening? What can people do to prevent it? Why is should they do it and why is it important?

<i>Vehicle break-ins are on the rise in local parking lots. Always lock your doors, hide valuables, and park in well-lit areas. Small actions like locking up and hiding valuables help protect not just your car—but your whole community.</i>
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## 3. Visual Content

**Attach 1–2 authentic community photos taken in Langley City that support your message.** *Do not insert the photo in this document as the pulled image will not be of good quality. Please attach your photo(s) and label them with the month they belong to.*

I have attached 1-2 authentic community photos to my email.

## 4. Engagement Question

**What is one short question we can ask the audience to encourage engagement?** (e.g., “What’s one habit you’ve developed to keep your vehicle safe?”)

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