



## CRIME PREVENTION COMMITTEE (CPC)

THURSDAY, JULY 31, 2025 AT 6:00 p.m.

CKF Boardroom (2<sup>nd</sup> floor)  
Langley City Hall, 20399 Douglas Crescent

## A G E N D A

The land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

### 1) **AGENDA**

- a) Adoption of the July 31, 2025 agenda.

### 2) **MINUTES**

- a) Adoption of the June 26, 2025 minutes.

### 3) **DISCUSSION**

- a) CPC Role in relation to the Citizens' Assembly work and mobilizing shared outcomes for Community Safety.  
Dena Kae Beno, Manager of Strategic Initiatives & Social Planning
- b) Explore crime prevention slogans for use in campaign / educational poster efforts, ie: "Preventable Crimes", "Lock Your Car Doors" etc.

Report from staff from Jun 26 CPC meeting:

- i. Method of sharing previous posters has included the following:
  - An email distribution list of local organizations (attached)
  - A small email distribution list of individuals that have subscribed to receive posters from [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) .
  - On one or two occasions volunteers have hand delivered select posters to downtown multifamily neighbourhoods and the Fraser Hwy/downtown commercial area. Subject posters were selected based on current stat trends or to target known local issues (ie: stop theft from auto etc)
  - Know Your Neighbour Campaign (door to door) hand out packages, connect with residents one-on-one
  - Community events – CPC volunteers hosted information tables
  - Langley City Open House events – CPC volunteers hosted an information table (formerly called Neighbourhood Meetings)
- ii. Past Posters included in agenda for information & review
- iii. Upcoming Event Calendar

**4) RCMP**

- a) Crime Map Analysis – June  
Insp. Dave Wise
- Property Crime Map
  - Persons Offenses Map

RCMP report back from June meeting:

- Detailed breakdown of assault statistics
- Statistics for theft of e-mobility items such as scooters and e-bikes.

**5) SUBCOMMITTEE UPDATES**

- a) Sub-Committee Updates as needed / appropriate:

- i. Increase Social Media Presence  
Fraser Holland, Jayde Marno
- ii. Business Watch  
Tanya Gabara, Heather Giuriato, Ken Edwards
- iii. Know Your Neighbour Campaign  
Lew Murphy, Jeff Jacobs, Don Osborne
- iv. Bike Security  
Don Osborne
- v. Block Watch – currently inactive  
TBD
- vi. Crime Prevention Mural

**6) ROUND TABLE**

- a) Committee Participation in the October Langley City Connects Open Houses

**7) ADJOURNMENT**

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**2025 MEETING DATES**

August – no meeting, \***September 18\***, \***October 23\***, November 27, December – no meeting. \* *indicates the meeting is rescheduled from its usual date*

Please notify Paula Kusack at [pkusack@langleycity.ca](mailto:pkusack@langleycity.ca) if you are unable to attend the meeting.

CITY OF  
LANGLEY



## MINUTES OF THE CRIME PREVENTION COMMITTEE

HELD IN THE CKF BOARDROOM  
LANGLEY CITY HALL  
20399 Douglas Crescent

THURSDAY, JUNE 26, 2025

AT 6:05 P.M.

Present: Councillor Paul Albrecht, Chair,  
Councillor Mike Solyom, Co-Chair  
Ken Edwards, Member at Large  
Tanya Gabara, Chamber of Commerce  
Jeff Jacobs, Member at Large  
Jayde Marno, Youth Representative  
Lew Murphy, Member at Large  
Don Osborne, Member at Large

Staff: Janis Knaupp, Committee Clerk (Contract)  
Cpl. Rob Roffel, RCMP

Regrets: Heather Giuriato, Downtown Langley Business Association  
Fraser Holland, Social Services Representative  
Stefan Jones, Indigenous Peoples Representative

The Chair began by acknowledging that the land on which we gather is on the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

### 1) **ADOPTION OF AGENDA**

A member noted that the Crime Map Analysis, presented as Section 4 a) of the agenda, should be for the month of May.

It was MOVED and SECONDED

THAT the June 26, 2025 regular meeting agenda be amended, in Section 4 a), to replace "April" with "May", and that the agenda be adopted as amended.

**CARRIED**

**2) MINUTES**

It was MOVED and SECONDED

THAT the May 22, 2025 minutes of the Crime Prevention Committee meeting be adopted as circulated.

CARRIED

**3) DISCUSSION**

a) Committee Name Discussion - Councillor Albrecht

The Committee was presented with the two options voted on by members to rename the Committee as follows:

- a) Community Safety Awareness Committee – received 4 votes
- b) Community Safety Committee – received 4 votes

The Committee discussed the focus on education and awareness and by way of hands, voted with the majority voting in favour of option a).

The Chair informed the Committee that staff will review the Committee's Terms of Reference (TOR) and 2025 Work Plan, and report back with suggested modifications for further discussion, and to consider a motion to seek Council's approval for a name change and amended TOR.

**ACTION:**

Staff to report back with suggested amendments to the Crime Prevention Committee's Terms of Reference, reflecting a name change to "Community Safety Awareness Committee", along with the Committee's 2025 Work Plan for further discussion.

b) Explore crime prevention slogans for use in campaign / educational poster efforts, i.e: "Preventable Crimes", "Lock Your Car Doors" etc.

The Chair suggested that the Committee review the series of educational posters previously distributed to members, to update messaging, consider branding, and discuss ideas with a focus on awareness.

The Committee suggested the following for discussion at the next meeting:

- poster themes:
  - package theft and Amazon's community drop zones for safe pickup
  - valuables and personal belongings left in vehicles
  - thefts from sheds and backyards
  - personal safety when walking;
- exploring methods for reaching younger demographics;
- identifying locations of posters and how information is being shared;

- asking communications staff to include links on the city website;
- as part of a potential future work plan, exploring the feasibility of a contest where students prepare a video or create a poster to promote safety; and
- striking a team to make presentations.

**ACTION:** Staff to prepare the next meeting agenda focusing on crime prevention slogans for use in campaign / educational poster efforts, and sub-committee updates.

**ACTION:** Staff to report back to the Crime Prevention Committee with the locations and methods for sharing information (i.e. posters), for further discussion.

**ACTION:** Tanya Gabara to forward previously circulated educational posters and suggested updates to staff, for circulation to the Committee for consideration at the next meeting.

#### **4) RCMP**

##### **a) Crime Map Analysis – May**

Cpl. Rob Roffel updated the Committee on the crime analyst maps noting the recent trends.

The Committee was informed that RCMP are available to conduct safety assessments for commercial and residential properties to improve vulnerability to break and enter.

**ACTION:** Staff to add to the list of educational poster themes, home security (i.e. securing windows).

The Committee discussed the value of Blockwatch and inquired about where crimes occur in relation to Blockwatch locations.

**ACTION:** Cpl. Roffel to add Blockwatch locations to all future crime maps.

The Committee requested that assaults be broken down in future maps.

**ACTION:** Cpl. Roffel to report back to the Committee, at the next meeting, with a detailed breakdown of assault statistics.

**ACTION:** Cpl. Roffel to report back to the Committee, at the next meeting, with statistics for theft of e-mobility items such as scooters and e-bikes (item carried forward from June).

#### **5) SUBCOMMITTEE UPDATES**

##### **a) Sub-Committee Updates as needed / appropriate:**

- i. Increase Social Media Presence

The Committee were informed that:

- Council approved up to 8 hours of staff resources to create graphics and templates to increase social media presence in the community, as part of the 2025 Work Plan; and
- staff and volunteers are meeting July 11, 2025 at 10:00 am to review the plan and to discuss next steps and ideas for monthly campaigns.

The Committee suggested exploring opportunities to work with the crime prevention mural artist and developing a timelapse video to see the mural come to life with an official unveiling event and media coverage.

**ACTION:**

Chair Albrecht to reach out to the Director of Recreation, Culture and Community Services to discuss branding opportunities with the crime prevention mural, an unveiling event, and increasing social media presence.

The Chair informed the Committee they are looking to recruit additional volunteers from the committee for this initiative.

ii. Business Watch

Tanya Gabara, Heather Giuriato, Ken Edwards

- Meeting scheduled for July 7, 2025 with Blockwatch to:
  - prepare a formal presentation and brochure to take to the Chamber of Commerce and the Downtown Langley Business Association;
  - collaborate on how best to share with the one-way business owners, get them signed up, and identify how the pilot will run;
  - plans to use the Blockwatch structure and content to shift into the business pieces that do not align; and

The Committee was informed that a presentation will be provided to seek feedback from the Committee.

iii. Know Your Neighbour Campaign

Lew Murphy, Jeff Jacobs, Don Osborne

The Committee was informed about ideas being discussed as follows:

- reaching out to local Member of the Legislative Assembly and the Member of Parliament to determine interest in throwing a community block party, they provide ice cream and engage with constituents; use opportunity to promote safety awareness; and
- developing a “community block party kit” that can be handed out with funding (need to develop a business plan and budget with Council approval, as well as an application form and guide.)

iv. Bike Security  
Don Osborne

The Committee was updated on the June 14, 2025 Community Day Bike Valet:

- estimated attendance 10,000 people;
- had 35 bikes, 7 people signed up for 529 Garage, 3 indicated they previously had a bike stolen from a valet service; and
- crime prevention table saw 30-35 people stop to review materials need a volunteer next year to connect with people about concerns and what the city is doing.

The Chair informed those present of the grant award for the Bike Valet Program. The Committee discussed:

- interest expressed by community organizations in the program;
- the need to identify staff resources and how the program will be implemented (i.e. security bonding, etc.); and
- aiming to have the program ready for RibFest in August.

v. Block Watch – currently inactive

vi. Crime Prevention Mural Update

The Chair informed the Committee about artist approval to name the mural “United Communities are Safe Communities”, and that a QR code will be displayed beside the mural to lead viewers back to the City’s Crime Prevention website. The Committee will have a future discussion on how to move forward including collaboration with other committees.

**6. ROUND TABLE**

In response to a roundtable discussion, the Chair informed the Committee about:

- the Citizens Assembly collecting safety data, through community surveys, which will inform and set potential direction to this and other committees to help focus on meaningful action items moving forward;
- Langley Global Fest on July 12, 2025 (11am - 4pm) at McLeod Athletic Park;
- July 23, 2025 event at Linwood Park, details to follow; and
- Let’s Chat and Community Newsletter as sources of information and updates from the City.

The next Committee meeting is scheduled for July 31, 2025.

**ACTION:** Staff to circulate a list of community events to the Crime Prevention Committee.

7. **ADJOURNMENT**

It was MOVED and SECONDED

THAT the meeting be adjourned at 7:32 p.m.

CARRIED

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CHAIR

Certified Correct:

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COMMITTEE CLERK

## Organization

BC Community Response Networks (BCCRN)

Chartwell Retirement Residences - Langley Gardens

Church of the Valley

Ears Hearing Clinics  
Unit C, 20568 – 56th Avenue

Ishtar Society

Langley Community Services Society

Langley Division of Family Practice

Langley Environmental Partners Society

Langley Meals on Wheels

Langley Retired Teachers Assoc

Langley Senior Resources Society

Langley Seniors Community Action Table (LSCAT)

Langley Seniors Village

National Assoc. of Federal Retirees

St. Joseph's RC Church

Stepping Stone Community Services

United Church Langley

Sumner McCulley, Chamber of Commerce

### Pharmacies:

Familycare Pharmacy

5581 – 204 Street

Fraser Medicine Centre

20200 Fraser Highway

Glover Pharmacy

#102 – 5796 Glover Road

Pharmasave Langley

#101 - 20644 Fraser Highway

Safeway Pharmacy Fraser Crossing

20811 Fraser Highway

Safeway Pharmacy Willowbrook

6153 – 200 Street

The Pharmacy

#116 – 5501 – 204 Street

Valley Evergreen Pharmacy

20577 Douglas Crescent

# Crime Prevention

A MESSAGE FROM THE

## CRIME PREVENTION TASK GROUP

Neighbourhood safety is a team effort and it is evident that when residents work together to improve community safety it results in a reduction in crime.

To that end, Council mandated the Crime Prevention Task Group to develop strategies that will encourage residents to get involved and take an active role in helping to prevent and reduce crime in our neighbourhoods.

To realize this goal, the Task Group has partnered with community organizations to help spread the message through their networks. We will be using this platform to share crime prevention tips and strategies over the next several months.

To effectively reduce crime in our neighbourhoods, we all need to play a part.



Here is your first

## Crime Prevention Tip:

The easiest and most important thing you can do is to report all crimes or suspicious activity / individuals. This information is used by the RCMP to assist them in determining crime hot spots in our neighbourhoods and it allows them to focus their efforts to reduce crime in those areas.

For non-emergency reporting, you can call 604.532.3200, report online using the Langley RCMP Online Reporting

<https://ocre-sielc.rcmp-grc.gc.ca/langley/en>



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
**PREVENTION**  
**TASK GROUP**

**Mail Theft**  
**is on the**  
**RISE**

**To prevent residential mail theft,  
keep these tips in mind:**

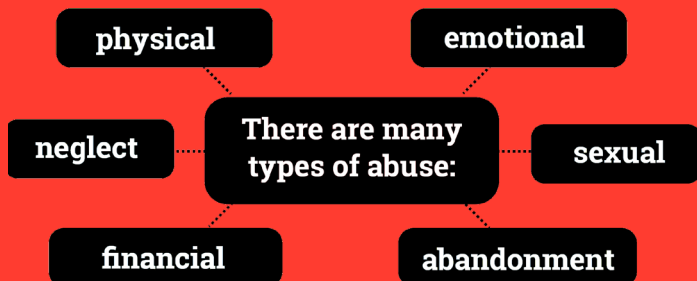
- Don't let your mail accumulate, collect it daily;
- Learn when your mail is delivered each day and pick it up shortly after delivery whenever possible;
- Put a hold on your mail delivery with Canada Post if you are going away for an extended period;
- Ensure you do not let individuals without a key or fob enter your building or parkade when entering/exiting;
- Report any mailboxes left open to the Strata Property Management and/or Canada Post; and,
- If you are a victim of mail theft, notify your strata, Canada Post and the RCMP non-emergency at 604-532-3200 or [online](#). This information is used to determine crime hot spots and increase enforcement in the area.

# Crime Prevention

Neighbourhood Safety is a team effort and to effectively reduce crime in our neighbourhoods, we all need to play a part and get involved. We hope you find this information about elder abuse helpful and will share it with your friends, family, and neighbours.

## Spotting the Signs of ELDER ABUSE

Abuse can happen to any older person, by a loved one, a hired caregiver, or a stranger. Abuse can happen at home, at a relative's home, or in an eldercare facility.



### Watch for these signs of abuse:



- ▶ Seems **depressed, confused, or withdrawn**



- ▶ **Isolated** from friends and family



- ▶ Has **unexplained bruises, burns, or scars**



- ▶ Appears **dirty, underfed, dehydrated, over- or undermedicated**, or not receiving needed care for medical problems



- ▶ Has **bed sores** or other preventable conditions



- ▶ Recent **changes in banking or spending** patterns

What should I do if I see a crime or harmful situation?

Call the Seniors Abuse Info Line (SAIL) at 604.437.1940 in the Lower Mainland, or toll free at 1.866.437.1940.

If you see a crime or a situation that puts an older adult at immediate risk, call the police or 911 right away. Advise that you want to report a situation of suspected elder abuse, neglect, or self-neglect.

# Door-to-Door Scams

## A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

**Did you know? Door to Door Canvassers are regulated in Langley City and need City Council's permission to canvass door to door.**

Authorized canvassers carry a copy of the approved application and can present it as proof upon request. If they don't have it, they are not authorized to be at your door.

(Please note this excludes local bottle drives, religious organizations, Girl Guides of Canada, and Langley Animal Protection Society's dog licensing canvassers)

If unauthorized canvassers are in your neighbourhood, call **City Hall at 604-514-2800** or the **RCMP non-emergency line at 604-532-3200** to report them. If possible provide the name of the charity they claim to be working for and the day and time they called on your house.

**The Golden Rule:** When an offer seems too good to be true, it usually is ... Keep personal information private. Never give your bank account, social insurance number, or credit card number to anyone you don't know and trust.

### **Tips to know about door to door sales/canvassing:**

You are never obligated to allow a salesperson into your home:

- Never rush into making a purchase or donation because you feel pressure from the canvasser – it's okay to say "No thank you";
- If you are unsure about a person, ask them to leave or insist on an employee number and call the company yourself to confirm they are actually who they say they are;
- Only donate to reputable charities that you know and trust. Do not donate to unknown charities. Always verify the charity before donating if little is known about them.

If you have been a victim of fraud, report it to the Canadian Anti-Fraud Centre at **1-888-495-8501**.

Don't be afraid to come forward. You are not alone. We are here to help you.

# DON'T BE A VICTIM OF PHONE FRAUD



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
TASK GROUP

**In 2020, there were more than 40,000 victims of fraud, costing Canadians more than \$106 million. Protect yourself from scammers especially this tax season!**

**Here are a few useful tips to combat phone fraud:**

**Don't be afraid to say no**

If a telemarketer tries to get you to pay for something, don't send them money right away. Ask for information in writing.

**Protect your personal information**

Beware of callers asking for personal information such as address, social insurance number, or banking information. If they called you and are asking for personal information, chances are that they are scammers.

**Beware of CRA scam calls**

This tax season, calls from the Canada Revenue Agency are common. However, the CRA will never:

- Threaten you with arrest
- Use aggressive and threatening language
- Ask for payment through Interac e-transfer, prepaid credit cards or gift cards

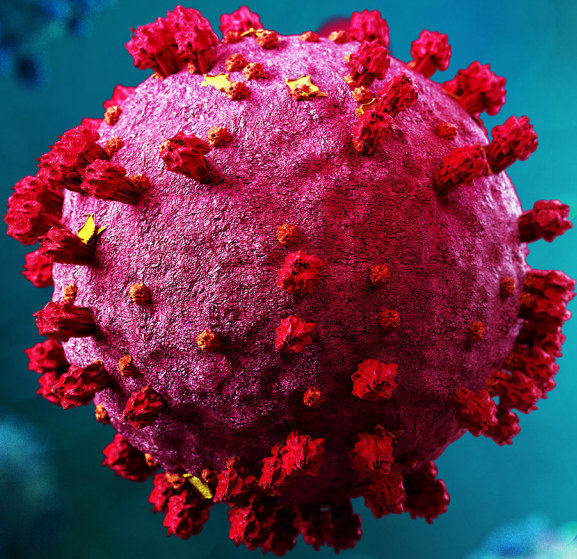
**Take your time**

Scammers often use deadlines to get you to act immediately. Don't feel pressured to respond or decide. Ask for a call back number and do your research afterwards.

**Report Fraud**

If you received a call, email, or mail that you think might be a scam, contact the Canadian Anti-Fraud Centre at 1-888-495-8501 or at

[www.antifraudcentre-centreantifraude.ca](http://www.antifraudcentre-centreantifraude.ca)



# COVID-19 FRAUD ALERT

## A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

**The COVID-19 pandemic continues to provide scammers with opportunities to take advantage of Canadians.**

**Do not buy COVID-19 vaccines online or from unauthorized sources. The only way to access safe and effective COVID-19 vaccines is through clinics organized or endorsed by your local public health authority.**

**If you have questions about getting vaccinated, contact your family physician or local health care provider.**

### **Protect yourself, beware of:**

**Coronavirus and vaccination-themed emails or text messages that are trying to trick you to open attachments or links to:**

- install malicious apps and viruses on your device which will give them access to your accounts
- freeze your computer, forcing you to call a toll-free number and then demand money from you to unfreeze your account or device

**Unsolicited calls and door-to-door salespeople claiming to offer Coronavirus and vaccination-themed products, or services are trying to scam you by:**

- needing an up-front fee to provide a service
- selling fraudulent vaccinations through a private pharmacy or company
- peddling products and services to decontaminate your home or place of work

### **Trusted resources and advice**

If you didn't initiate contact, you don't know who you're communicating with on the other end. Never respond or click on suspicious links and attachments.

**If you have been a victim of fraud, report it to the Canadian Anti-Fraud Centre at 1-888-495-8501. Don't be afraid to come forward. You are not alone. We are here to help you.**

# POLICE



## A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

**You can report  
non-urgent crime  
online!**



**RCMP's online tool gives citizens an alternative way to report certain types of crimes without having to call or visit a detachment. It also gives emergency call-takers and other staff more time for high-priority calls.**

### **Follow the steps:**

1. Go to <https://ocre-sielc.rcmp-grc.gc.ca/langley/en> or scan the QR code using your phone camera
2. Answer the questionnaire and provide as much detail as you can.
3. Enter your email address and other contact information so the RCMP can follow-up if needed. Some examples of non-urgent crimes that can be reported online are:

- Damage/Mischief Under \$5000 to Property
- Damage/Mischief Under \$5000 to Vehicle
- Theft of Bicycle Under \$5000
- Theft Under \$5000
- Theft Under \$5000 from Vehicle
- Lost Property

You can also visit the FAQ page on the website for more information about the tool.

For emergencies or crimes involving violence, please call 9-1-1.

# Multi-Family Housing Crime Prevention Tips

A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
TASK GROUP

**Crime  
Prevention  
Through  
Environmental  
Design  
(CPTED)**

## **Tips for Strata and Property Managers:**

- **Access Control/Target Hardening:** Use physical barriers, security devices, and tamper-resistant materials to restrict entrance.
- **Image/Maintenance:** Ensure your building is clean, well-maintained, and graffiti-free.
- **Surveillance:** Maximize the ability to spot suspicious people and activities by keeping sightlines as open as possible and maintaining functional lighting.
- **Promote Territoriality:** Foster residents' interaction, vigilance, and control over their neighbourhood.
- **Activity Support:** Encouraging the intended use of public space by residents to maintain a positive presence.
- **Hierarchy of Space:** Identifying ownership by offering clearly defined boundaries between public and private spaces.



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME  
PREVENTION  
TASK GROUP**

**The MedWatch Program  
A Way to Make Your Wishes Known  
in an Emergency**

The MedWatch Program was developed to ensure your vital medical information and health care wishes are available to Emergency Responders and Physicians in emergency situations. Our goal is to address these challenges and provide first responders access to medical information to help them assess and treat patients.

**HAVE YOUR SAY** in writing about medical and end of life treatments.

**WHAT DO YOU WANT TO SAY** to family, friends, doctors, nurses, first responders?

**WHY?** Because you may not be able to speak when they arrive

**How Do I Get the MedWatch package?**

Call the Langley Division of Family Practice at 604-510-5081 or go to your local doctor's office to get the forms. Once filled out you keep all the vital information in the Green Sleeve provided by the program.

**Put Greensleeve in Safe Place**

Choose a location that will be accessible to emergency workers when they arrive.

**Apply Green Sticker Inside Home**

Apply one green sticker to mark the location of the Greensleeve package inside the home. Apply to the outside of the fridge, cupboard or drawer.

**Apply Green Sticker Outside Home**

Apply one green sticker outside the entry door of the residence. Apply to front door of house or personal apartment door.

In Langley, emergency responders are trained to look for a green sticker on your apartment or front door. If they see a sticker on your door, they will then look for the other green sticker and sleeve in your kitchen.

Need more help? You can contact Langley Meals on Wheels 604-533-1679, or call the Langley Division of Family Practice at 604-510-5081.

[medwatch911.ca](http://medwatch911.ca)

# Neighbourhood Safety

is a Team Effort!



NEED YOUR  
HELP!

A MESSAGE FROM THE  
LANGLEY CITY

**CRIME**  
PREVENTION  
COMMITTEE

**Get to Know  
Your**

**Neighbours!**

**Knowing your neighbours  
increases belonging and  
pride in the community!**

Neighbourhood safety is a team effort and it is evident that when residents work together to improve community safety it results in a reduction in crime. We all need to play our part.

Happy, healthy and safe neighbourhoods are ones where neighbours are connected and know each other.

To receive crime prevention tips & strategies email [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) with the subject line "Sign Me Up"

# Preventing Auto Theft

## A MESSAGE FROM THE LANGLEY CITY CRIME PREVENTION TASK GROUP

Auto theft is not a victimless crime or just a property crime. Auto theft costs all Canadians millions per year, if one considers health care, court, policing, legal and out-of-pocket costs such as deductibles.

Auto crime is a persistent threat in B.C.; help protect your vehicle by identifying risks and taking away opportunities for thieves.

According to police data, 46,600 vehicles were broken into and 7,500 were stolen in 2020. That means thieves are on the prowl and any valuables left in the open can make your vehicle an appealing target. Help do your part to deter thieves and learn how to fight auto-theft.

## Don't give thieves a chance:

- **Treat your keys like cash.** Never leave your keys unguarded.
- **Always lock your doors and close the windows.** Even if you're only away from your vehicle for a few minutes.
- **Park in secure, well-lit areas.** When possible, try to park in areas near pedestrian traffic.
- **Remove valuables from your vehicle.** If it can be stolen, put it in the trunk.
- **Wait for garage door gates to close behind you.**
- **Remove your garage door opener from your vehicle as it acts as a second key to your home.** Deny offenders the opportunity to gain access to your garage door opener by treating it like any key - bring it indoors with you.
- **Use an electronic engine immobilizer or steering wheel lock.**
- **Don't store a spare key in your vehicle.**
- **Vehicle alarms** will draw attention to would-be thieves with sirens, beeps and other loud noises. Some systems will also trigger flashing lights.

### [If you see something, say something!](#)

Public safety is everyone's responsibility—and it's easy. The best way to do your part for public safety is to get connected to your neighbourhood, pay attention to what is going on around you and report any criminal or suspicious activity to the police!



A MESSAGE FROM THE  
LANGLEY CITY

# CRIME PREVENTION COMMITTEE

## How to Discourage Mail Theft over the Holidays

Mail theft has increased more and more with the use of delivery services. Packages are often stolen directly from your door, however, letter mail is also targeted for ID theft.

## How to discourage letter mail and ID theft?

1. Collect your mail daily from the mailbox.
2. If you are away, use the "Hold Mail" service to suspend delivery until you return.
3. When you Move: File a "change of address" with Canada Post.
4. Shred Documents that contain personal or financial data as well as credit card offers and statements.
5. Deposit mail or gifts at the post office directly, and in street mailboxes as close to the pickup time as possible.

## How to discourage package theft?

1. The number one way to prevent package theft is to have them shipped to a place that's occupied. Where someone is available to receive it.
2. FedEx and Purolator both recommend having packages set to be picked up at retail courier locations instead of home delivery.
3. Use Amazon Lockers if they are available in your area.
4. Require signatures for delivery if possible.
5. Install security cameras, video doorbells, and monitoring signage at your front door.

# Report Crime & Suspicious Activity Online



A MESSAGE FROM THE  
LANGLEY CITY

## CRIME PREVENTION COMMITTEE

RCMP's online reporting tool gives citizens a quick and convenient way to report non-urgent crimes. By doing so, this gives the 911 emergency response team more time to take urgent calls.

Examples of non-urgent crimes (below \$5,000) are damage or mischief to residential or commercial property, theft of property, vehicles, and bikes. Report all suspicious activity.


Report criminal activity to the Langley RCMP by using their online reporting tool <http://report.rcmp.ca>, or by scanning the QR code above using your cell phone camera.

Follow these simple steps:

1. Answer the questionnaire and provide as much information as you can.
2. Enter your contact information so the RCMP can follow up as needed.

Or call the RCMP non-emergency line at 604-532-3200.

For emergencies or crimes in progress, call 911.



# Increase Your Personal Safety

A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
COMMITTEE

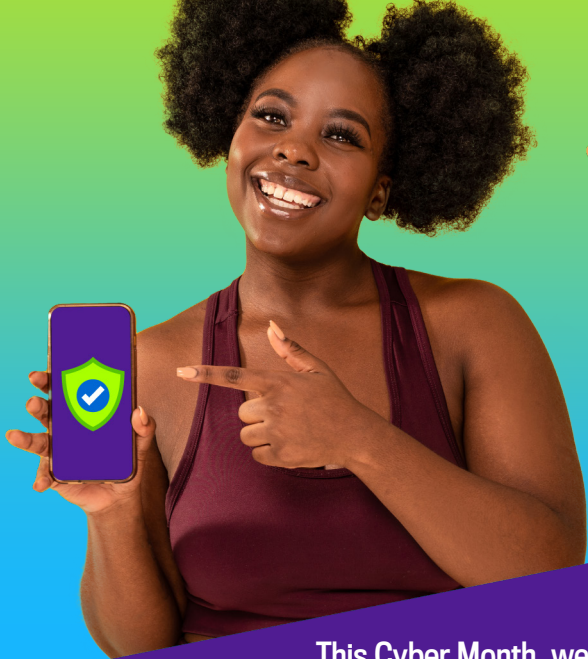
## Increase your Personal Safety!

Reduce the opportunity for unwanted interactions and threats in public settings including parks, trails, and sidewalks.

### Steps to Increase your Personal Safety:

- Be **AWARE** of your surroundings at all times and trust your **INSTINCTS**.
- Stay on well lit, populated pathways. Avoid shortcuts.
- Travel in groups. There's increased safety in numbers.
- Walk with your head upright. Make eye contact. Thieves often target victims who are not paying attention.
- Heads up! Phones Down! Don't lose focus of your surroundings - stop texting while walking!
- Share your plans or location with someone you trust, or walk with a friend.

To receive more crime prevention tips & strategies email [crimeprevention@langleycity.ca](mailto:crimeprevention@langleycity.ca) with the subject line "Sign Me Up"



# Step up your cyber fitness

#CyberMonth2023

## Take the Cyber Month 2023 challenge!

This Cyber Month, we're helping Canadians step up their cyber fitness. You can be part of helping keep Canadians safe online by strengthening your own online security. Here are simple steps you can take this October to help build your cyber muscles.

Week 1

## Warmup week

October 2-6



- \* Review Get Cyber Safe resources
- \* Take the Cyber Fitness Assessment Quiz
- \* Follow Get Cyber Safe on social media



Find blog posts, videos, infographics and more at [GetCyberSafe.ca](https://www.getcybersafe.ca)

Week 2

## Account workout

October 9-13

- \* Use strong and unique passphrases on all accounts
- \* Enable multi-factor authentication (MFA) on your accounts
- \* Read up on the 7 Red Flags of Phishing



A strong passphrase uses four or more random words and at least 15 characters

Week 3

## Learning self-defence

October 16-20



- \* Install anti-virus software
- \* Download a virtual private network (VPN)
- \* Create a guest network on your Wi-Fi and change your router's default credentials



Always use a VPN when connecting to unsecured networks, like coffee shop Wi-Fi

Week 4

## Maintaining muscle

October 23-27

- \* Download a password manager
- \* Enable automatic updates on your devices
- \* Back up your devices to a hard drive or the cloud



Backing up your devices prevents you from losing important data

Week 5

## Strength in numbers

October 30-31

- \* Talk to your friends and family about getting cyber safe
- \* Discuss cyber security with your coworkers
- \* Retake the Cyber Fitness Assessment Quiz

Get Cyber Safe has specific resources to help kids and older adults stay safe online



Download the Cyber Month fitness tracker on [GetCyberSafe.ca/CyberMonth](https://www.getcybersafe.ca/CyberMonth) for a complete fitness plan to help build your cyber safety muscles

Go to [GetCyberSafe.ca](https://www.getcybersafe.ca) for more tips and tricks to stay secure all year long

GETCYBERSAFE.CA

# Protect Your Mail & Packages

**Report  
Non-Urgent  
Crimes Online!**

A MESSAGE FROM THE  
LANGLEY CITY

## CRIME PREVENTION COMMITTEE

Mail theft has increased more and more with the use of delivery services.

Packages are often stolen directly from your door, however, letter mail is also targeted for ID theft.



### How to discourage letter mail and ID theft?

1. Collect your mail daily from the mailbox.
2. If you are away, use the “Hold Mail” service to suspend delivery until you return.
3. When you Move: File a “change of address” with Canada Post.
4. Shred Documents that contain personal or financial data as well as credit card offers and statements.
5. Deposit mail or gifts at the post office directly, and in street mailboxes as close to the pickup time as possible.

### How to discourage package theft?

1. The number one way to prevent package theft is to have them shipped to a place where someone is available to receive it.
2. FedEx and Purolator both recommend having packages set to be picked up at retail courier locations instead of home delivery.
3. Use Amazon Lockers if they are available in your area.
4. Require signatures for delivery if possible.
5. Install security cameras, video doorbells, and monitoring signage at your front door.

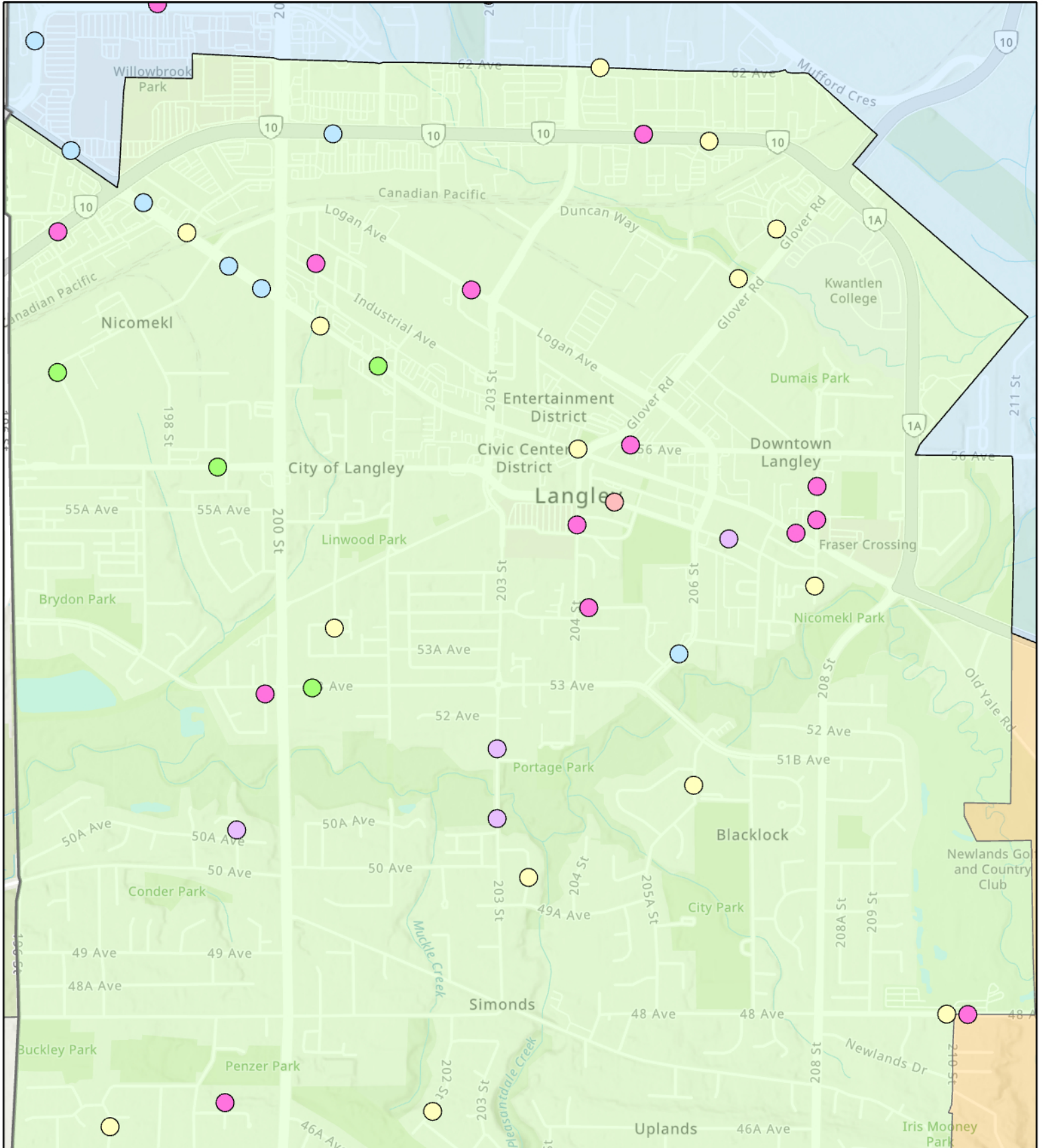
Upcoming Events listed on the Langley City Website:

<https://www.langleycity.ca/community-culture/arts-culture/events>

July 2025						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	1	2 <a href="#">Sounds of Summer Concert Series</a> July 2 2025, 6:30 - 8:45pm	3 <a href="#">Douglas Park Charity Pickleball Tournament</a> July 3 2025, 8:00am - 8:00pm	4 <a href="#">Douglas Park Charity Pickleball Tournament</a> July 4 2025, 8:00am - 8:00pm	5 <a href="#">Douglas Park Charity Pickleball Tournament</a> July 5 2025, 8:00am - 8:00pm	6 <a href="#">Douglas Park Charity Pickleball Tournament</a> July 6 2025, 8:00am - 6:00pm
7	8 <a href="#">McBurney Plaza Summer Series</a> July 8 2025, 6:00 - 8:00pm	9 <a href="#">Sounds of Summer Concert Series</a> July 9 2025, 6:30 - 8:45pm	10 <a href="#">KatMoon Band Concert</a> July 10 2025, 5:30 - 7:30pm	11 <a href="#">Music and Art in the Park</a> July 11 2025, 12:30 - 1:30pm  <a href="#">Outdoor Movie Night: Captain America: Brave New World</a> July 11 2025, 9:30 - 11:30pm	12 <a href="#">Legendary Water Fight</a> July 12 2025, 1:00 - 5:00pm	13
14	15 <a href="#">McBurney Plaza Summer Series</a> July 15 2025, 6:00 - 8:00pm	16	17 <a href="#">Bard in the Valley</a> July 17 2025, 6:00 - 10:00pm	18 <a href="#">Bard in the Valley</a> July 18 2025, 6:00 - 10:00pm	19 <a href="#">Bard in the Valley</a> July 19 2025, 6:00 - 10:00pm	20 <a href="#">Bard in the Valley</a> July 20 2025, 6:00 - 10:00pm  <a href="#">Sensory-Free Swims</a> July 20 2025, 10:30am - 12:30pm
21 <a href="#">National Drowning Prevention Week: Lifejacket Clinic</a> July 21 2025, 1:00 - 3:30pm	22 <a href="#">McBurney Plaza Summer Series</a> July 22 2025, 6:00 - 8:00pm  <a href="#">National Drowning Prevention Week: Lifejacket Clinic</a> July 22 2025, 1:00 - 3:30pm	23 <a href="#">National Drowning Prevention Week: Lifejacket Clinic</a> July 23 2025, 1:00 - 3:30pm  <a href="#">Social Streets at Linwood Park</a> July 23 2025, 1:00 - 6:00pm	24 <a href="#">Bard in the Valley</a> July 24 2025, 7:00 - 10:00pm  <a href="#">National Drowning Prevention Week: Lifejacket Clinic</a> July 24 2025, 1:00 - 3:30pm	25 <a href="#">Bard in the Valley</a> July 25 2025, 6:00 - 10:00pm  <a href="#">National Drowning Prevention Week: Lifejacket Clinic</a> July 25 2025, 1:00 - 3:30pm	26 <a href="#">Bard in the Valley</a> July 26 2025, 6:00 - 10:00pm	27 <a href="#">Bard in the Valley</a> July 27 2025, 6:00 - 10:00pm
28	29	30 <a href="#">Sounds of Summer Concert Series</a> July 30 2025, 6:30 - 8:45pm	31 <a href="#">KatMoon Band Concert</a> July 31 2025, 5:30 - 7:30pm	1	2	3

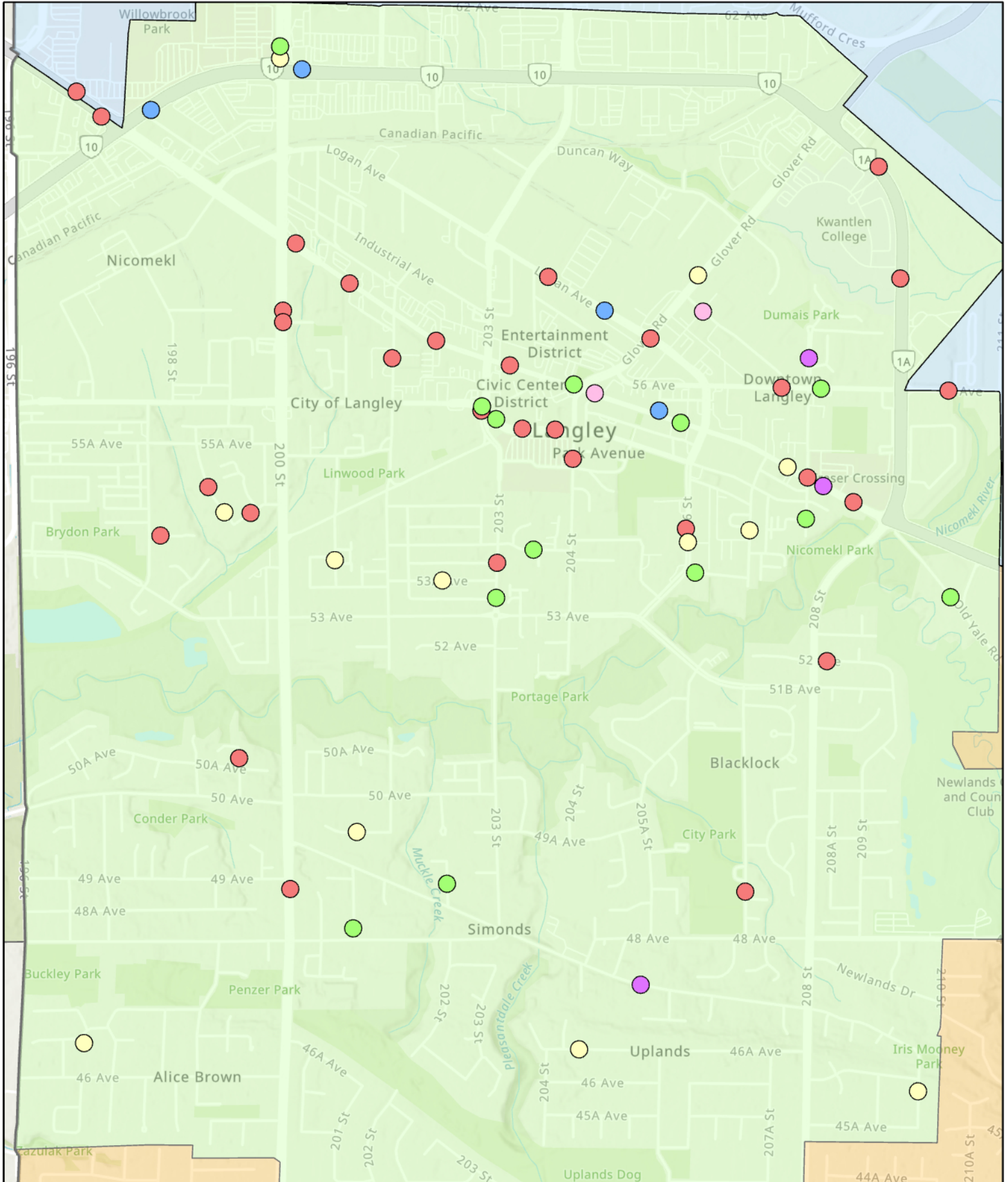
August 2025

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
28	29	30	31 <a href="#">KatMoon Band Concert</a> July 31 2025, 5:30 - 7:30pm	1 <a href="#">Outdoor Movie Night</a> August 1 2025, 9:00 - 11:00pm	2	3
4	5	6 <a href="#">Sounds of Summer Concert Series</a> August 6 2025, 6:30 - 8:45pm	7 <a href="#">KatMoon Band Concert</a> August 7 2025, 5:30 - 7:30pm	8	9	10
11	12	13 <a href="#">Sounds of Summer Concert Series</a> August 13 2025, 6:30 - 8:45pm	14	15	16 <a href="#">29th Annual Arts Alive Festival</a> August 16 2025, 10:00am - 5:00pm  <a href="#">Dive-In Movie</a> August 16 2025, 8:00 - 11:00pm	17 <a href="#">Sensory-Free Swims</a> August 17 2025, 10:30am - 12:30pm
18	19	20 <a href="#">Sounds of Summer Concert Series</a> August 20 2025, 6:30 - 8:45pm	21 <a href="#">KatMoon Band Concert</a> August 21 2025, 5:30 - 7:30pm	22 <a href="#">Outdoor Movie Night</a> August 22 2025, 8:30 - 10:30pm	23 <a href="#">Fork and Finger Food Event</a> August 23 2025, 11:00am - 4:00pm	24
25	26	27 <a href="#">Sounds of Summer Concert Series</a> August 27 2025, 6:30 - 8:45pm  <a href="#">Social Streets at Hunter Park</a> August 27 2025, 11:00am - 5:00pm	28	29	30	31



Legend	
	ARSON
	AUTO THEFT
	BREAK & ENTER - BUS
	BREAK & ENTER - OTH
	BREAK & ENTER - RES
	THEFT FROM VEHICLE

Property Offences	June
ARSON	<b>1</b>
AUTO THEFT	<b>14</b>
BREAK & ENTER - BUS	<b>7</b>
BREAK & ENTER - OTH	<b>5</b>
BREAK & ENTER - RES	<b>4</b>
THEFT FROM VEHICLE	<b>12</b>



Persons Offences	June
ASSAULTS	31
EXTORTION	3
HARASSMENT	17
ROBBERY	7
SEX OFFENCES	2
UTTER THREATS	19

- Legend**
- ASSAULTS
  - EXTORTION
  - HARASSMENT
  - ROBBERY
  - SEX OFFENCES
  - UTTER THREATS