



CRIME PREVENTION COMMITTEE (CPC)

THURSDAY, MARCH 26, 2026 AT 6:00 p.m.

CKF Boardroom (2nd floor)
Langley City Hall, 20399 Douglas Crescent

A G E N D A

The land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

1) **AGENDA**

- a) Adoption of the March 26, 2026 agenda.

2) **MINUTES**

- a) Adoption of the February 26, 2026 minutes.

3) **BUSINESS**

- a) “2026 Workplan” workshop
Chair, Councillor Albrecht

Reference Documents:

- 2026 Crime Prevention Committee Work Plan Template
- 2025 Crime Prevention Committee Work Plan
- 2026 Community Safety Awareness Committee Terms of Reference
- Citizens’ Assembly Recommendation Details

4) **SUB-COMMITTEE LIST FOR REFERENCE to above**

- a) 2025 Subcommittee list – for reference
 - i. Business Watch
Heather Giuriato, Ken Edwards
 - ii. Crime Prevention Mural
Paula Kusack, Deputy Corporate Officer
 - iii. Increase Social Media Presence
TBD
 - iv. Know Your Neighbour Campaign
Lew Murphy, Jeff Jacobs, Don Osborne
 - v. Micromobility Safety
Don Osborne

- vi. Block Watch – currently inactive
TBD

5) RCMP

- a) Crime Map Analysis – February
Insp. Dave Wise
 - o Property Crime Map
 - o Persons Offenses Map

6) FOR INFORMATION

- a) Upcoming Events Calendar: <https://www.langleycity.ca/community-culture/arts-culture/events>
- b) Upcoming Village Café Series Events: <https://www.langleycity.ca/community-culture/arts-culture/events/village-cafe-series-events>

7) ROUND TABLE

8) ADJOURNMENT

2026 MEETING DATES

April 23, May 28, June 25, July 23, September 24, October 29, November 26

**indicates the meeting is rescheduled from its usual date*

Please notify Paula Kusack at pkusack@langleycity.ca if you are unable to attend the meeting.



MINUTES OF THE CRIME PREVENTION COMMITTEE

HELD IN THE CKF BOARDROOM
LANGLEY CITY HALL
20399 Douglas Crescent

THURSDAY, FEBRUARY 26, 2026
AT 6:00 P.M.

- Present: Councillor Paul Albrecht, Chair
Councillor Mike Solyom, Co-Chair
Ken Edwards, Member at Large
Jeff Jacobs, Member at Large
Lew Murphy, Member at Large
Taida Nai Shuro, Member at Large
Andrew Flitton, Member at Large
Don Osborne, Member at Large
Tanya Gabara, Chamber of Commerce
Fraser Holland, Social Services Representative
Travis Woolf, Social Services Representative
- Staff: Paula Kusack, Deputy Corporate Officer
Dena Kae Beno, Manager of Strategic Initiatives & Social Planning
- Absent with regrets: Heather Giuriato, Downtown Langley Business Association
-

The Chair began by acknowledging that the land on which we gather is on the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

Welcome and introductions took place.

1) **ADOPTION OF AGENDA**

It was MOVED and SECONDED

THAT the February 26, 2026 meeting agenda be adopted as circulated.

CARRIED

2) **MINUTES**

It was MOVED and SECONDED

THAT the October 23, 2025 Crime Prevention Committee meeting minutes be adopted as circulated.

CARRIED

3) BUSINESS

- a) Committee Orientation
Chair, Councillor Albrecht

The Chair invited the members to review the committee operation, structure, roles and responsibilities documents. He encouraged members to contact staff by email if they have any questions following the meeting.

- b) Community Safety Awareness Committee Draft Terms of Reference Review

The Chair invited comments from the committee members on the first draft of the proposed update to the committee Terms of Reference. Input was welcomed after the meeting by email.

- c) March 3rd – “Let's Chat Langley City Open House” – Cascades Convention Centre Ballroom – 6:00pm – 8:00pm

Two (2) volunteers needed to host a Crime Prevention Committee Table
Main function:

- Promote crime prevention initiatives
- Provide handouts with crime prevention educational materials

The Chair invited members to volunteer to host the Crime Prevention Committee table at the event. Mr. Osborne and Mr. Edwards volunteered.

ACTION: Staff will collect handout material and arrange for it to be delivered to their table at the venue. Handouts included Langley City trail maps, educational posters, including QR codes to link to the City's Crime Prevention webpage and the RCMP online reporting website.

4) SUB-COMMITTEE WORK

- a) Updates:
- i. Business Watch
Tanya Gabara, Heather Giuriato, Ken Edwards

An update was provided regarding the status of the subcommittee work noting the following needs:

- create program material, and possible logo, for distribution and presentation to participating businesses
- guidance on operating structure, City or RCMP?
- Create:
 - an application to join the program
 - a webpage
 - newsletters etc.
- Set up the introduction of the pilot program with downtown Langley businesses

It was noted that the subcommittee acquired program material from the City of Kamloops who provided consent for Langley to repurpose the materials for their own program.

ACTION: Staff to obtain written consent to reproduce the Kamloops Business Watch material.

ACTION: Chair and staff will meet with City communications staff and determine their participation level in creating publication materials.

ACTION: The Chair noted the potential of a contribution from the Manager of Strategic Initiatives & Social Planning. Possible alignment with Resilient Neighbourhood Network program.

ii. Crime Prevention Mural

Staff advised that the mural is ready for installation. A contractor has been selected and scheduling is underway.

The Chair noted that a media release and photo opportunity will be scheduled to reveal it publicly and City staff will work with the DLBA to include it in the mural walk.

iii. Increase Social Media Presence

Members, TBD

The Chair noted that the subcommittee members heading this initiative have moved on this year, so the project has lost momentum. There was consensus that this tool is valuable and needs to be rejuvenated.

Committee members were asked to give some thought to what initiatives they might like to work on in 2026.

iv. Know Your Neighbour Campaign (KYN)

Lew Murphy, Jeff Jacobs, Don Osborne

The Chair advised that he is looking into a funding source for this initiative, noting that the Resilient Neighbourhood Network program has resources to share as their work will align with the CPC. Building connections within multifamily housing units is the focus of the campaign.

The Manager of Strategic Initiatives and Social Planning provided a presentation sharing the work and accomplishments of the Citizens' Assembly.

She reviewed the primary and supporting recommendations noting that prevention and education are key. The Crime prevention committee, and the Know Your Neighbour initiative, are strongly aligned with the Resilient Neighbourhood Network program and she advised that resources to support communication channels and the CPC initiatives are available.

There was some discussion about how the two programs align.

v. Bike Security

Don Osborne

There was consensus to change the name of this initiative to “Micromobility Safety” as the work done by this group will encompass more than just bicycles.

A committee member raised concern about a recent Facebook post containing inaccuracies and misinformation and asked whether the committee could do something to address it. The committee discussed that the best approach is to share accurate information, since directly refuting false posts on social media can amplify them.

vi. Block Watch – currently inactive

TBD

Mr. Osborne left the meeting at 6:57pm.

- a) For consideration of, and preparation for, the March 26th committee meeting:
- i. Workshop to determine the 2026 Committee Workplan
 - ii. Existing and new subcommittees may be carried over and/or formed as determined by the workshop process.
 - Assignment of volunteers to subcommittees: you will be asked to put forward which subcommittees you'd like to participate in.

The Manager of Strategic Initiatives and Social Planning suggested she can share the committee's educational posters at Social Streets and Village Café events.

5) RCMP

a) Crime Map Analysis – January

Insp. Dave Wise

Cst. Talbot McNutt

- Property Crime Map
- Persons Offenses Map

Inspector Wise reviewed the statistics providing context to the report. Constable McNutt shared a snapshot of the daily routine of community police officers in Langley.

6) FOR INFORMATION

- a) Lower Mainland Local Government Association (LMLGA) – Resolution of City Council Submission
Chair, Councillor Albrecht
- b) Photo Consent
Committee member participation at events is photographed and/or videoed by Langley City staff or contractors. Members were invited to fill out and return the consent form if they were not opposed to having their photos taken.
- c) Volunteer opportunity - Resilient Neighbourhood Networks - please share with your networks
Looking for volunteers for the Design Action Team. Please spread the word and encourage participation.
- d) Upcoming Events Calendar: <https://www.langleycity.ca/community-culture/arts-culture/events>
- e) Upcoming Village Café Series Events: <https://www.langleycity.ca/community-culture/arts-culture/events/village-cafe-series-events>

7. ROUND TABLE

- a) Members were asked to respond in writing to advise if they gave consent to sharing their email address with other members of the committee.

6. ADJOURNMENT

It was MOVED and SECONDED

THAT the meeting be adjourned at 7:57 p.m.

CARRIED

CHAIR

Certified Correct:

CORPORATE OFFICER

2026 Work Plan

Crime Prevention Committee

Mandate

The mandate of the Committee includes:

- Continuing to advance media messaging around crime prevention and community defense model programs in collaboration with the City's Communication Officer
- Continuing with the "Know Your Neighbour" campaign concept
- Recommend crime prevention programs that facilitate crime reduction
- In partnership with the Community Police Office, promoting and educating residents about existing RCMP programs such as Block Watch, crime prevention such as CPTED, and community defense model programs such as neighbourhood gatherings.
- In partnership with the Community Police Office, Downtown Langley Business Association and Chamber of Commerce, promoting and educating business owners about existing RCMP programs, crime prevention, and community defense model programs.

Requesting presentations from the RCMP and local non-government agencies to educate members about on Crime Prevention and Community Defense Model programs, strategies, and issues.

- Aligning with the strategic plan in creating new protective and supportive services through exploring opportunities for the Community Liaison Officer, Block Watch and other activities that help everyone feel safe and supported.

Objectives

Identifies objectives that align with the Crime Prevention mandate and terms of reference. Please note, after Council approves this work plan, any updates/adjustments to the work plan are to be submitted to Council for approval.

Objective 1

Objective 2:

Objective 3:

Objective 4:

Objective 5:

Objective 6:

Objective 7:

Action Plan

Action Items Identify specific action items integral to the stated objective	Timeline Identify estimated timeline and/or end date for action items.	Responsibility Identify working groups, subcommittees, and/or committee member(s) responsible for completing each action item, as appropriate.	Expected Outcomes Outline expected achievements and deliverables from each action item. Ideally, these are measurable indicators of success.	Resources Identify any resources (e.g. staff liaison, other City staff, City funds) that will be needed in order to complete the action items.
1.				
A.				
B.				
C.				
2. Insert Objective				
A.				
B.				
C.				
3.				
A.				
B.				
C.				
4. Insert Objective				
A.				
B.				
C.				
5.				
A.				
B.				
C.				

Notes:

*The advisory body may undertake multiple initiatives; however, if staff resources are required, the advisory body shall undertake only one initiative at a time.
The advisory body does not have the authority to give direction to staff or to commit to expenditure of funds.
Action recommended by the advisory body must be done by resolution to City Council and with their approval prior to implementation.*

2025 Work Plan

Crime Prevention Committee

Mandate

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Requesting presentations from the RCMP and local non-government agencies to educate members about on Crime Prevention and Community Defense Model programs, strategies, and issues.

- Aligning with the strategic plan in creating new protective and supportive services through exploring opportunities for the Community Liaison Officer, Block Watch and other activities that help everyone feel safe and supported.

Objectives

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Objective 1: Increase Social Media Presence

This objective aims to target promotion of crime prevention programs / initiatives, specifically reaching youth and at-risk residents. It aligns with the mandate related to continuing to advance media messaging around crime prevention and community defense model programs.

Objective 2: Business Watch

This objective aims to raise crime prevention awareness and action in the business community. It aligns with the mandate to utilize partnerships with the Community Police Office, Downtown Langley Business Association and Chamber of Commerce to promote and educate business owners about existing RCMP programs, crime prevention, and community defense model programs. This year work will focus on a Business Watch pilot project involving participation from the DLBA businesses on the Fraser Highway one-way. The intention is to connect neighbouring businesses using a Block Watch modelled program.

Objective 3: Crime Prevention Mural

This objective aims to promote / educate the public about crime prevention visually using an artistic medium. This initiative was approved by Council in 2023 and is wrapping up with

installation anticipated in Q3 of 2025. It aligns with the mandate relating to advancing media messaging around crime prevention.

Objective 4: Block Watch

This objective aims to promote and expand participation in the established RCMP program. The program lost participation when it was shut down due to covid. It has since been reestablished and is gaining momentum. It aligns with the mandate related to partnerships with the Community Police Office to promote and educate residents about existing RCMP programs and crime prevention.

Objective 5: Know Your Neighbour Campaign and related activities

This objective aims to continue to educate residents on the importance of community connectedness and the benefits of a collaborative 'neighbourly' approach to maintaining safe neighbourhoods. The mandate speaks directly to continuing the "Know Your Neighbour" campaign concept. Executing neighbourhood events to bring residents together to get to know one another will be a focus this year.

Objective 7: Bike Security

This objective aims to continue to educate, promote and advocate for effective public bike racks and safe parking/storage places for bicycles around town. With an increased sense of safe and reliable bicycle parking, residents are more likely to increase their usage of this alternate mode of transportation. This objective relates to the recommendations of crime prevention programs that facilitate crime reduction. The group will focus on promoting registration into the antitheft & bike recovery program, 529 Garage.

Action Plan

Action Items	Timeline	Responsibility	Expected Outcomes	Resources
Identify specific action items integral to the stated objective	Identify estimated timeline and/or end date for action items.	Identify working groups, subcommittees, and/or committee member(s) responsible for completing each action item, as appropriate.	Outline expected achievements and deliverables from each action item. Ideally, these are measurable indicators of success.	Identify any resources (e.g. staff liaison, other City staff, City funds) that will be needed in order to complete the action items.
1. Increase Social Media Presence				
A. Formation of social media presence (branding)	Q2 - ongoing	Subcommittees TBD	Connect with youth, at-risk residents, and others of varied backgrounds / demographics	Communication staff to format on existing City templates and schedule posts on social media channels
B. Consider how to layer social media into every crime prevention action/objective	Q2 - ongoing		Include social media posts promoting all the crime prevention work	Communication staff – schedule posts on social media
C. Reach people / communicate / educate – utilize survey software, polls	ongoing		To get better data and feedback to drive specific initiatives and activities more effectively	Possible budget for specific social boosts
2. Business Watch				
A. Create information piece to advise DLBA / Chamber about initiative	Ongoing	Subcommittee	More engagement and participation of the business community in crime prevention	DLBA / Chamber participation
B. Collaborate with DLBA / Chamber to inform business community of new initiative	Q1 & 2 – Ongoing	Subcommittee	More engagement and participation of the business community in crime prevention	
C. Block Walk Event – in person visits from business to business sharing information	Q3 - Ongoing	DLBA / Chamber	More engagement and participation of the business community in crime prevention	
3. Crime Prevention Mural				
A. If approved by council – proceed with mural installation	Q2 or Q3	Council & Staff	Share crime prevention awareness visually	Staff resources as directed by council
B. Integrate into the DLBA mural program			Inclusion in Mural Walk	DLBA resources to include new mural

Action Items	Timeline	Responsibility	Expected Outcomes	Resources
Identify specific action items integral to the stated objective	Identify estimated timeline and/or end date for action items.	Identify working groups, subcommittees, and/or committee member(s) responsible for completing each action item, as appropriate.	Outline expected achievements and deliverables from each action item. Ideally, these are measurable indicators of success.	Identify any resources (e.g. staff liaison, other City staff, City funds) that will be needed in order to complete the action items.
4. Block Watch				
A. Support and promote program at community events & through social media	Ongoing	Subcommittee TBD	Grow the Block Watch program participation.	RCMP – resource material / attendance at events
5. Know Your Neighbour Campaign (KYN)				
A. Gather and create materials / information and continue to support KYN concept – share with public at events B. Reach out to strata/condo type of residences to promote creating safe micro-communities	Ongoing	Subcommittee	Continue to grow awareness of the benefits of community connectedness into all initiatives and thereby reduce crime Focus on promotion of Crime Stoppers & 529 Garage programs	
6. Bike Security				
A. Bike Valet Project at Earth Day and/or Community Day Event(s)	Q2 & Q3	Subcommittee	Education / Awareness of bike security and 529 Garage (antitheft and bike recovery program)	City event staff Possible need for budget for promotion

Notes:

The advisory body may undertake multiple initiatives; however, if staff resources are required, the advisory body shall undertake only one initiative at a time.

The advisory body does not have the authority to give direction to staff or to commit to expenditure of funds.

Action recommended by the advisory body must be done by resolution to City Council and with their approval prior to implementation.

Educational poster topic ideas:

- Preventable Crime
- Lock your car doors



Terms of Reference Community Safety Awareness Committee

1.0 Background:

The Community Safety Awareness Committee has been established as a Council advisory body to support a coordinated and inclusive approach to community safety and well-being in the City. The Committee represents an evolution of the former Crime Prevention Committee, intended to broaden the committee's focus of crime prevention toward increased public awareness, community engagement, and collaborative initiatives that support safety across the community.

2.0 Mandate:

The mandate of the Committee is to advance Council approved initiatives that build public awareness, encourage participation, and support collaborative, preventative approaches to safety across the community and includes:

- Continuing to advance media messaging around community safety initiatives and resident engagement in collaboration with the City's Communication Officer.
- Participate in the Resilient Neighbourhood Networks, a Citizens' Assembly initiative created to strengthen community safety, social connection and wellbeing, including expansion of the "Know Your Neighbour" campaign concept with a focus on building connections among multifamily residential neighbourhoods.
- Engage with residents to share the committee's ideas and initiatives by participating, when appropriate, in the City's:
 - Social Streets Program: a community-based initiative that transforms parks and public spaces into temporary gathering places intended to strengthen social connection, trust, and relationship, with community safety and service providers, inclusion and perceptions of safety and highlights prevention-focused community safety.
 - Village Cafés: a community-based engagement and dialogue initiative that creates welcoming, informal spaces for residents to connect, share experiences, access resources, and support and participate in conversations about community life, safety, and well-being.

In partnership with the Community Police Office, promote and educate residents about existing RCMP programs such as Block Watch, crime prevention such as CPTED, and community programs that encourage neighbourhood gatherings and connections.

- In partnership with the Community Police Office, Downtown Langley Business Association and Chamber of Commerce, promote and educate business owners about existing RCMP programs, crime prevention strategies, and promote committee initiatives and activities that build connections among people in our commercial / business neighbourhoods.

- Encouraging a preventative and supportive environment by exploring opportunities for activities that help everyone feel safe and supported.
 - Aligning with Council's Strategic Plan and its guiding principles related to the four cornerstones: Community, Connected, Experiences and Integration; and the core focus areas to Integrate a Holistic Approach to Community Safety and Strengthen Public Communication and Engagement.

3.0 Composition:

3.1 Membership will strive to reflect the diversity of the community, with experience, knowledge, and expertise applicable the Community Safety Awareness Committee's mandate taken into consideration.

3.2 Membership:

- Two non-voting members of City Council to be appointed by Council who will act as Chair and Co-Chair of the Committee
- Six Community-at-large members to be appointed by City Council
- One member from the Downtown Langley Business Association
- One member from the Greater Langley Chamber of Commerce
- One member representing young adults (15-30 years of age)
- One member representing the Indigenous community
- Two members representing Langley City social service providers

3.3 Chair Responsibilities:

- Facilitating meetings in accordance with rules of procedure outlined in the current Council Procedure Bylaw;
- Ensuring the Committee does not deviate from the agenda for the meeting;
- Maintaining decorum and respectful discussion;
- Encouraging participation in discussion topics and questions;
- Being open-minded and allowing for a variety of opinions to be heard;
- Calling for votes and/or seeking consensus as applicable;
- Working alongside the Staff Liaison to guide the Committee towards fulfilling tasks/projects identified in the Annual Work Plan and presenting reports to Council, as applicable;
- Acting as spokesperson for the Committee to Council.

3.4 Member Responsibilities:

- Attending and actively participating in meetings as scheduled;
- Being prepared for meetings (reading agenda material prior to meetings)

- Engaging in collaborative, respectful discussions relating to topics on the agenda, including sharing thoughts, opinions, and recommendations;
- Maintaining an open mind and allowing for a variety of opinions to be heard;
- Voting on motions that are put forward by Committee members;
- Notifying the Staff Liaison in a timely manner if they are unable to attend a scheduled meeting.

3.5 In addition to chairing meetings in the absence of the Chair, the Co-Chair may assume chairing duties when deemed appropriate by the Chair.

3.6 Representative(s) from the affiliated agencies/organizations will be requested to provide expert advice when deemed appropriate to assist the committee to fulfill its mandate.

4.0 Administration:

4.1 A Staff Liaison will be assigned by the Chief Administrative Officer to provide advice as necessary and assist the committee in carrying out its mandate.

Staff Liaison Responsibilities:

- Arranging and/or providing annual orientation for the Committee members;
- Coordinating preparation of the Committee's Annual Work Plan for approval by Council in the first quarter of each year; ensuring Work Plans are aligned with goals identified in Council's current Strategic Plan;
- Working with the Committee to set timelines for deliverables identified in the Annual Work Plan;
- Scheduling the Committee's meetings;
- Determining agenda items for each Committee meeting with the Chair and relaying to the Committee Clerk for agenda production purposes;
- Attending meetings to providing technical advice and assistance to the Committee;
- Preparing reports in coordination with the Chair to bring forward recommendations of the Committee to Council for consideration.

4.2 A Committee Clerk will be assigned by the Staff Liaison to provide administrative support to the Committee.

Committee Clerk Responsibilities:

- Coordinating and producing all meeting agendas in compliance with requirements of the current Council Procedure Bylaw as they relate to City Committees;

- Attending meetings to take minutes and providing procedural advice to the Chair when requested;
- Producing and circulating minutes of meetings in compliance with requirements of the Current Council Procedure Bylaw as they relate to City Committees;
- Maintaining the official files of the Committee including minutes, agendas, policies, terms of reference, correspondence and other file information, in accordance with the City's records management practices.

4.3 Additional staff and/or consultants may be invited to provide technical advice and assistance.

5.0 Meeting Procedures

Meetings will be conducted in accordance with the City's current Council Procedure Bylaw.

6.0 Reporting Structure:

The Committee will report to City Council through distribution of its minutes and by making recommendations to City Council.

7.0 Accountability:

7.1 The Committee is accountable to City Council.

7.2 In accordance with Council Policy CO-79 Advisory Bodies, the committee shall, in the first quarter of each year, prepare and submit to Council for approval, an Annual Work Plan outlining the task(s) to be accomplished by the committee during the year. Any updates to the Work Plan shall be submitted to Council for approval.

7.3 The Committee does not have the authority to give direction to staff or to commit to expenditures of funds. Action recommended by the Committee must be done so by resolution to City Council and with their approval prior to implementation.

7.4 The Committee may undertake multiple initiatives. However, the Committee shall undertake only one initiative at a time if staff resources are required.

8.0 Meetings:

The Committee will meet on a regular basis at the call of the Chair.

9.0 Quorum:

9.1 A quorum shall be a majority of the total voting membership.

9.2 In the event that a member or members leave(s) the Committee, during the period of time between when the position(s) is/are vacant and the position(s) is/are filled, quorum will be determined based on the total number of remaining voting members.

10.0 Terms:

10.1 The Committee's membership is ongoing and any external membership on the Committee will be reviewed as required to fill vacancies and ensure effectiveness of the Committee.

10.2 Council may terminate appointments at its discretion.

DRAFT



Citizens' Assembly Summary-Resilient Neighbourhood Networks (RNNs)

What we learned:

- Residents told us safety is both how safe we are (being in well areas, services, emergency preparedness) and how safe we feel (connection, belonging). Building social connection is a proven community safety prevention strategy that increases trust, reduces fear, while supporting individuals to feel connected and be prepared for emergencies.

- The Village Café Series, Social Streets, and Community Forums showed that low-barrier, cultural and neighbourhood gatherings increase inclusion, connect community members to the skills and resources they need and allow them to meet first responders in non-emergency settings to partner in strengthening emergency preparedness.

Langley City Citizens' Assembly recommendation

That Langley City Council endorse and activate Resilient Neighbourhood Networks - people-first neighbourhood hubs and connectors that weave together residents, local businesses, schools, cultural groups, Indigenous partners, first responders, and service agencies to foster social connection and improve everyday safety, well-being, and emergency readiness.





Why this recommended approach matters

- **Increasing Prevention and Preparedness:** RNNs turn parks, community centres, schools, and community spaces into neighbourhood learning and readiness hubs (first aid, CPR, FireSmart, extreme weather planning, Food Safe).
- **Building Trust and Navigation:** Regular, friendly contact with RCMP, Fire, Bylaw, Health, outreach teams, and informal and formal supports increases trust and warm hand-offs to services.
- **Creating Belonging and Visibility:** Social gatherings, cultural events and Social Streets initiatives reduce isolation, improve perceptions of safety after dark, and create 'eyes-on-the-street.'

How Resilient Neighbourhood Networks support Community Safety and Well-being

- **Service Navigation & Advocacy Framework:** RNNs connectors help residents can access pathways to housing, health, and social supports.
- **CSWR Strategy and Healthy City Data Dashboard:** RNNs supplies neighbourhood-level stories and data to track progress, guide investment, and share Langley City's community story.
- **Integration with MICR:** When a crisis is resolved on scene, RNNs provides local follow-up and community supports so people don't fall through the cracks and regain connection.



Subject to Council endorsement, these coordinated steps could be put into action:

What success will look like (early indicators)

- Increased neighbour-to-neighbour connection, volunteerism, and inclusion which creates greater safety for all.
- More preparedness training completed and successful referrals to services.
- Higher perceived and actual safety in public spaces and reduced social isolation.
- Data and stories reported through the Healthy City Data Dashboard improving community safety.

- 1.** Form an RNNs Research Design & Action Team of Assembly members, community members, partners, and staff to develop the framework and resources.
- 2.** Develop and distribute an RNNs Toolkit for neighbourhood volunteers with guidance on hosting events, navigating permits and grants, and accessing City facilities.
- 3.** Create partnership resources and protocols with local businesses, schools, community organizations, cultural groups, Indigenous partners, and other governments for space, training, and support.
- 4.** Integrate the RNNs into the City's Community Safety, Well-being, and Resilience Strategy, Integrated Outcome Framework, and Healthy City Data Dashboard.
- 5.** Pilot 2-3 RNNs activations using Challenge Dialogue System[©] principles focused on safety, well-being, community development, and emergency preparedness.
- 6.** Report back after one year on outcomes and lessons learned, with interim check-ins at 3, 6, 12, and 18 months.

Citizens' Assembly Summary- Balancing Community Safety Prevention and Visibility



The recommendation is to balance community safety through prevention and appropriate visibility that pairs upstream prevention and early help with data-informed community safety strategies that guide appropriate resources and response.

What we learned

- From the Citizens' Assembly process in Langley City residents, businesses, and visitors experience safety differently. This is why it is important to balance prevention and response in ways that fit the local context and each specific situation.
- We also learned that when people feel more connected to each other and their community, they feel safer.
- Existing local initiatives such as Social Streets, Village Café, Project Blackfeather, REACT-Now, coordinated access (Lu'ma CA-HMIS), LIFT table, and neighbourhood-led support initiatives and services demonstrate that prevention, health promotion, and friendly contact with first responders build trust and readiness.

a member of Langley City Citizens' Assembly, I greatly enjoyed the intergenerational connections, conversations, learnings, the exchange of knowledge and experience, as well as the personal growth that came from working side-by-side with younger Assembly members!





The recommendation

The recommendation for Balancing Community Safety Prevention and Visibility combines RCMP and Bylaw presence with place-based prevention, and health and social supports, guided by real-time data and community feedback, and reported transparently through the City's Community Safety, Well-being, and Resilience (CSWR) policies (e.g., Vibrant Downtown Langley City Strategy).

Why this matters

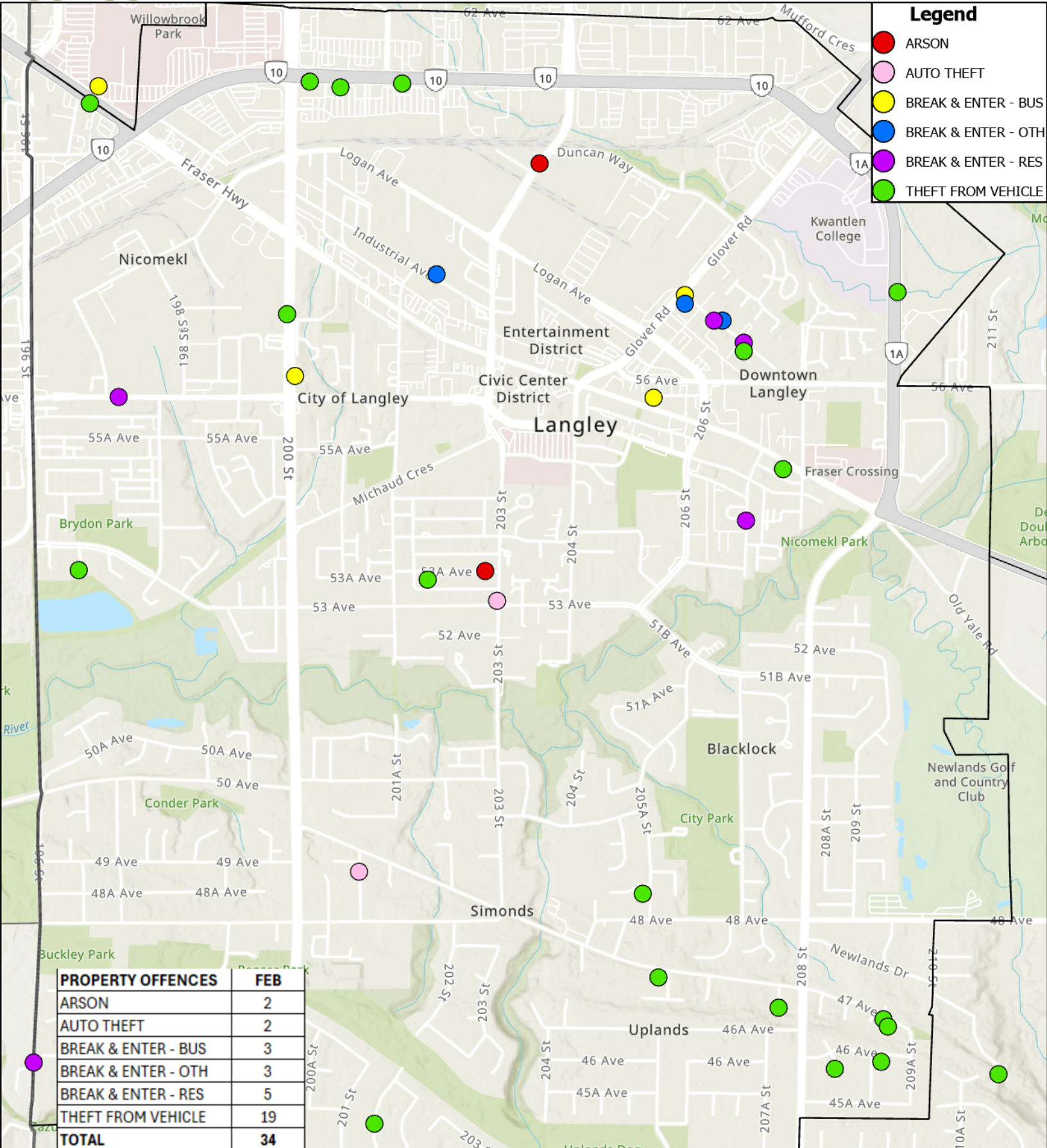
- Appropriate and early help increases community safety and effective emergency services responses.
- Langley City residents, businesses, and visitors have timely and consistent access to a safe and trusted presence from police and community supports when they need it.
- Coordinated supports (housing, health, services, participation opportunities, and timely response) improve outcomes for residents while reducing impacts to local business.
- Community feedback and data align to provide evidence to inform policing, downtown revitalisation, and integrated community outcomes.

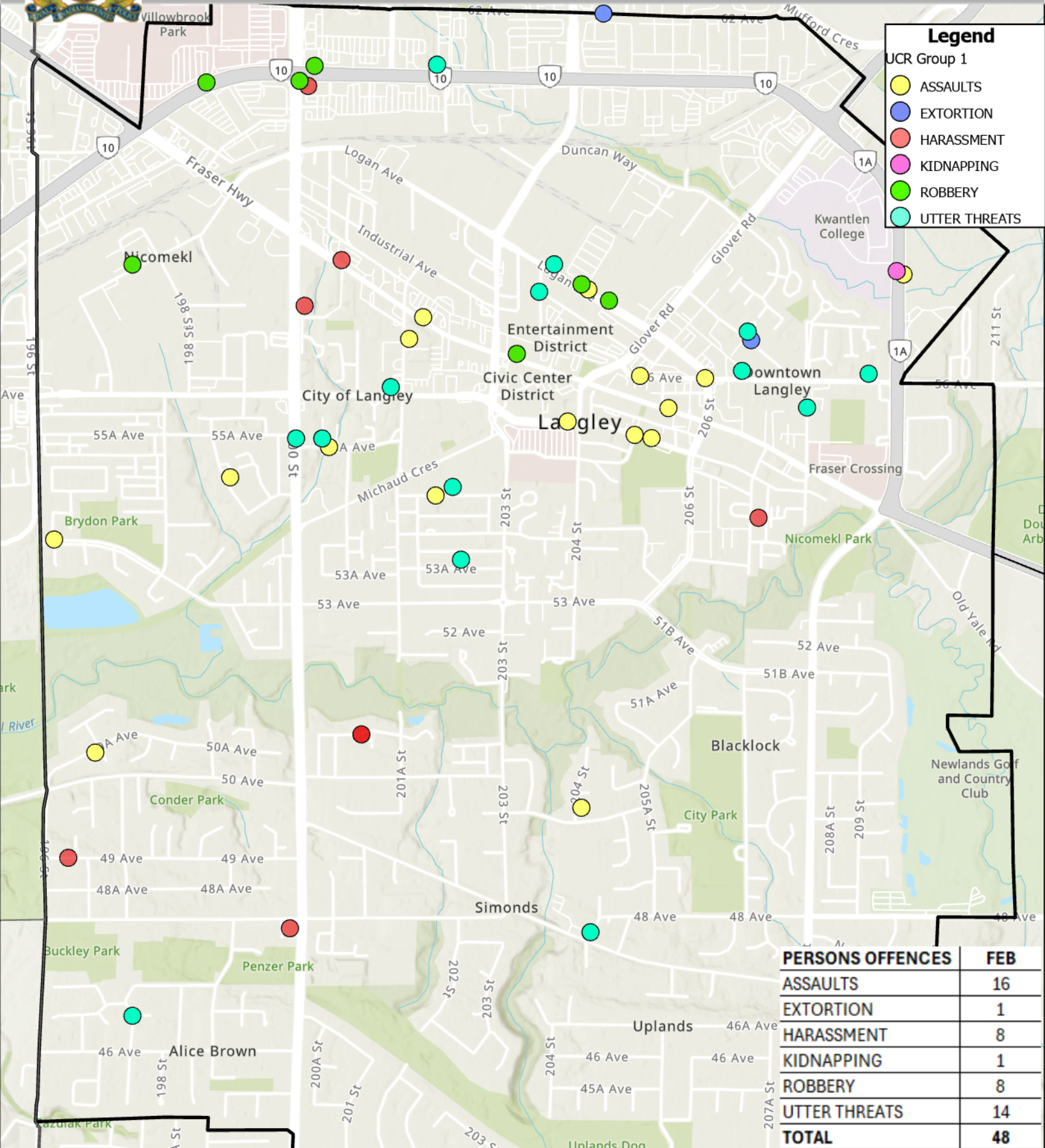


Subject to Council endorsement, these coordinated steps could be put into action:

- 1. Adopt a Balanced Safety Strategy that pairs targeted visibility with place-based prevention and coordinated health and social supports.*
- 2. Use Langley City's Expert Data Panel with UFV-CHASI facilitation and analysis to identify and monitor hot spots; pilot visibility and prevention pairings in multiple areas.*
- 3. Equip place-based contacts and neighbourhood connectors (through RNN) with guidance and support to activate spaces, facilitate warm hand-offs, and access to referrals for service and support in a timely manner.*
- 4. Coordinate RCMP and Bylaw officer visibility with outreach, housing, and health partners; ensure protocols prevent over-surveillance.*
- 5. Report outcomes at 3, 6, 12, and 18 months for iterative improvement; publish results via the Healthy City Dashboard as part of the CSWR Framework.*







Legend

UCR Group 1

- ASSAULTS
- EXTORTION
- HARASSMENT
- KIDNAPPING
- ROBBERY
- UTTER THREATS

PERSONS OFFENCES	FEB
ASSAULTS	16
EXTORTION	1
HARASSMENT	8
KIDNAPPING	1
ROBBERY	8
UTTER THREATS	14
TOTAL	48