

CITY OF
LANGLEY



MINUTES OF THE ACCESSIBILITY ADVISORY COMMITTEE

HELD IN COUNCIL CHAMBERS
20399 Douglas Crescent

Thursday, March 5, 2026
AT 4:30 PM

- Present: Councillor Delaney Mack, Chair
Councillor Leith White, Co-Chair
Kirsten McKitterick, Representative of a Person with Disabilities
Ron Bergen, Senior Representative
Wendy Rachwalski, Member at Large
Ty Ankerholm, Inclusion Langley Representative
Steven Chappell, Representative of a Person with Disabilities
Robert Bordt, Representative of a Person with Disabilities
Kevin O'Coin, Support of a Person with Disabilities
- Staff: Kim Hilton, Director of Recreation, Culture & Community Services,
Beckett Zeller, Manager of Human Resources
Michele Payne, Recreation Supervisor
- Guests: Chris French, Translink, Area Transport Planner
Drew Ferrari, Translink, Senior Advisor, Stakeholder and Community Relations
- Regrets: Andrea Castro, Support of a Person with Disabilities; Carolina Morales, Member at Large

The Chair began by acknowledging that the land on which we gather is on the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

1. **AGENDA**

It was MOVED and SECONDED

THAT the March 5, 2026 agenda be adopted as circulated.

CARRIED

2. **MINUTES**

It was MOVED and SECONDED

THAT the February 5, 2026, Accessibility Advisory Committee minutes be adopted as circulated.

CARRIED

3. **PRESENTATION**

A PowerPoint presentation was made to provide an overview of the South of Fraser East Area Transport Plan including scope, timeline, and engagement strategy to gather feedback on opportunities and issues.

Ms. McKitterick entered at 4:43pm

Committee members provided the following feedback:

- The need for paper bus schedules as not everyone has a phone
- Narrowing the sidewalk in front of bus shelters makes accessibility difficult for those using mobility devices.
- The need for paper or in-person surveys as not everyone has a computer.
- Providing information on where washrooms can be located
- Having options to reserve seating
- Heated bus shelters
- The need for safety analysis along routes and at stations
- Wayfinding and language accessibility
- Consider the first and last mile of a journey, particularly as our population ages
- Expand RFID card reader to all stations to accommodate those riders who cannot use their hands

Mr. Bergen exited at 5:05pm

It was shared that Translink has a TravelSmart program that provides both virtual and in-person workshops to help newcomers, seniors and school groups navigate the transit system, making it easier for them to use public transit.

Ms. Rachwalski entered at 5:15pm

4. **PROPOSED ACCESSIBLE EVENT GUIDELINES**

Councillor White presented a PowerPoint on his desire to have an Accessible Events Framework created to establish policies and accessibility guidelines for events held in the City of Langley.

The Director of Recreation, Culture and Community Services advised that the City has an event policy, and we will request Tera Edell, Recreation Supervisor, Events, attend the next meeting to discuss the work we are already doing.

5) **2025/2026 WORKPLAN**

The committee discussed the progress of the 2025 workplan and updated the priorities for 2026.

- a. Develop an Accessibility Strategy. This is currently underway.
- b. Public Feedback- inclusion@langleycity.ca –this has been completed and can be removed from the workplan.
- c. Education. Retain for 2026.
- d. Advocacy. Discussed that the Citizen’s Assembly will be focusing on practical options to deliver affordable housing in Langley City and this would be a potential duplication. Dena Kae Beno, Manager of Social Planning Services, to be invited to a future meeting to discuss. Housing is not a municipal level mandate, making this item is less actionable.
- e. Indigenous consultation – City staff continue to build relationships. Dena Kae Beno, Manager of Social Planning, to be invited to a future meeting to speak on the work that is underway.
- f. Communication Strategy. The committee discussed that further conversations should be had on this topic. Some suggestions were to review where the rack cards are located; place information on wayfinding and key signage spots; add a QR code for the public to give feedback; promote at community events.

IT was MOVED and SECONDED

THAT the committee request that council approve the Accessibility Advisory Committee 2026 workplan as presented.

CARRIED

6) **DISCUSSION/INFORMATION**

- a. Accessibility Plan update. Focus Groups are completed and the survey has been extended to March 16th.
- b. 2026 AccessAbility Week. May 31-June 6. Staff have reached out to our partner groups that attended last year and staff are working on event details.
- c. Resilient Neighborhood Network. Information on this initiative was shared.
- d. Inclusive signage and Go Here App. Councillor Mack demonstrated the Go Here® Washroom Access App that helps locate available washrooms.

It was MOVED and SECONDED

THAT the Accessibility Advisory Committee direct staff to investigate the cost to register with the Go Here® Washroom Access App.

CARRIED

- e. Baffle Gates. Staff advised the committee that the city has no plans to retrofit or replace baffle gates, nor is there an alternative design approved. This information will be sent to the consultants for consideration in our strategy.
- f. Request for Service Portal. Deferred to the next meeting.
- g. Developer Guidelines Review. After a discussion, it was decided not to continue with this review and to dissolve the Task Group.

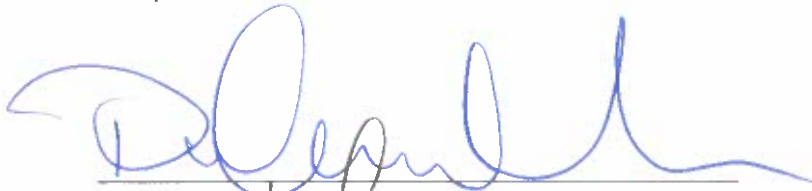
ADJOURNMENT

It was MOVED AND SECONDED

THAT the meeting adjourns at 6:27pm

CARRIED

Certified Correct:
mlp



CHAIR



RECREATION SUPERVISOR