



MINUTES OF THE CRIME PREVENTION COMMITTEE
HELD REMOTELY VIA VIDEO CONFERENCE

THURSDAY, APRIL 28, 2022
AT 6:01 P.M.

- Present:** Councillor Paul Albrecht, Co-Chair
Valerie Frolander, Member at Large
Ken Dennis, Chamber of Commerce
Andrew Brumby, Member at Large
Natalie Selvage, Youth Member
Don Osborne, Member at Large
Lew Murphy, Member at Large
- Staff:** Paula Kusack, Deputy Corporate Officer
Dave Selvage, Community Safety Manager
S/Sgt Dave Brown, RCMP
Cst Peter Mann, RCMP
Sgt Bal Sidhu, RCMP
- Regrets:** Councillor Nathan Pachal, Chair, with regrets
Mary Kydd, Senior Representative
Heather Giuriato, Downtown Langley Business Association
Scott Thompson, Member at Large

The Co-Chair began by acknowledging that the land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations

1) AGENDA

It was MOVED and SECONDED

THAT the April 28, 2022 agenda be adopted as circulated.

CARRIED

2) MINUTES

It was MOVED and SECONDED

THAT the March 31, 2022 minutes of the Crime Prevention Committee meeting be adopted as circulated.

CARRIED

3) **PRESENTATION**

- a) Langley City Bylaw Enforcement
Dave Selvage, Manager of Community Safety

The Manager of Community Safety provided an overview of the roles and responsibilities of the Bylaw Enforcement team, which is part of the Community Safety Division including:

- Staff resources (5 staff)
- Contracts
- Bylaw / Parking Enforcement
- Homeless camps and the associated costs of clean up
- Community Standards (enforcement of unsightly properties, noise bylaw, signage, etc)
- Conduct foot, vehicle and bike patrols
- Call volumes
- Problem Property Team which has representatives from the RCMP, community safety division, development services and fire rescue services
- Types of problem properties

The Co-chair opened the floor to questions. In response to questions the following was provided:

The extension of funds to continue housing homeless in local hotels is extended until the end of May. Council is working with the province, Fraser Health and the RCMP to find solutions and navigate a complex process. There is discussion about extending it further.

4) **DISCUSSION**

- a) Sub-Group Update Reports (as needed):
- Know Your Neighbour Campaign (event date: June 18 11am-3pm):
Heather, Mary, Lew, Scott & Paul
 - Putting together a plan and meeting next week to firm up ideas.
 - Looking to refresh the posters
 - Conduct a “Block Walk” to have a presence in the neighbourhood.
Make it a fun event, wear KYN Tshirts

Staff noted that there is a remaining inventory of Tshirts from the last KYN campaign which the volunteers can use. As such the motion from the last meeting was not forwarded to Council to request funds to purchase new Tshirts.

There was a suggestion that funds could be used to produce educational material to share at the event. There was a discussion about putting together a booklet instead of using plastic/paper bags to distribute the material. There would be printing costs to create a booklet.

When the group meets again, they will discuss and update the committee further.

- Social Media: Natalie and Scott
 - Ms. Selvage advised that she contacted the City's Communications Officer about creating an Instagram account and she is waiting to hear back from her. She is also waiting to hear back from the School Liaison Officer, Cpl. van Herk about putting educational posters up in schools.
 - SSgt Brown advised that the RCMP does not have an Instagram account, only Facebook and Twitter accounts.
- Innovative Crime Prevention for Business: Ken, Heather, Andrew
 - Cst. Peter Mann and an RCMP civilian member will be attending the Chamber of Commerce dinner event where Supt. Adrian Marsden is the keynote speaker.
 - RCMP are discussing how to process the CPTED assessments that may arise from the dinner event.
 - The expected attendance is approximately 200 people.
- Mail Theft Reduction Program: Lew, Mary, Val
 - Mr. Murphy advised the group hadn't been able to meet yet however preliminary work was underway. The group expects to have a report for the May meeting.
 - They are hoping they can acquire contact information for strata management companies from another subgroup.

- b) Discuss meeting format (in-person vs remote) for future meetings
Councillor Albrecht

The Co-Chair advised that Council recently rescinded the motion that all council and committee meetings must be held electronically and provided the option for each committee to determine their preferred method of meeting. He further noted that a combined electronic/in-person meeting, known as a 'hybrid' meeting, is not possible yet as the City does not have the technology to facilitate that yet, although staff are working toward that.

Until such time that a hybrid option to meet is available please email the Deputy Corporate Officer to advise your preferred meeting method, electronic or in-person. It was noted that if it is not a unanimous decision one way or the other, the meeting format will remain electronic.

Confirmation will be noted at the next meeting, which will be electronic.

5) **STANDING ITEMS**

- a) Crime Prevention Flyer Outreach Project
- i. Community Flyer – "Online Reporting" Content Review – May distribution
Review from Don Osborne

Mr. Osborne presented his draft flyer and welcomed feedback from the group. He highlighted the following points as his focus:

- Purpose of the flyer – to educate citizens about reporting non-urgent crimes
- Contain useful information
- Ease of use
- Ease of access (easy way to remember the phone number/website)

He suggested the following:

- That reporting ‘suspicious activity’ be encouraged (as well as crimes)
- That the online reporting be masked or linked so it appears online as something like “Langley Crime Prevention Reporting” and links people to the online reporting tool on the RCMP website
- Create a fridge magnet with the RCMP non-emergency phone number on it for easy access

Discussion ensued and it was noted that the RCMP cannot change the link or the online tool as it is used nationally. Sgt Sidhu noted that using a QR code to access the online reporting tool is a great strategy, easily accessible and meets the needs of the public.

In 2021 there were just under 1000 files reported online. The information goes into a database and crime analysts utilize the data.

It was noted that the posters are distributed to residents using the City’s newsletter (3000 subscribers), regular social media posts, in pharmacies and medical clinics, and emailed to a community organization distribution list. There was further discussion about expanding the distribution method. There was a suggestion to create a focus group to ask the community what they think is the best way to share information.

The Co-Chair suggested that if the group wants to expand the distribution of the poster that they consider the discussion points and come back to the next meeting for further discussion.

It was noted that the City’s website has a link to the RCMP online reporting tool.

- ii. Community Flyer – Determine 6 Topic Ideas
Theft from Auto – Ms. Giuriato – late June distribution
- iii. Business Flyer
The top three topics were confirmed:
 - Shoplifting
 - Loitering
 - ReportingAdditional flyer content ideas included:
 - Wire theft
 - Graffiti
 - Catalytic Converter theft
 - Importance of reporting (engaging the business community)

- b) RCMP Crime Map Analysis – March
 - i. Quarterly Statistic Review
SSgt Brown noted that the latest crime analyst map was not available by the agenda deadline so the committee will review two months' worth of statistics at the next meeting.
He further noted that the head analyst is coordinating a presenter for the next meeting.
- c) For reference: 2022 Annual Work Plan

6) ROUND TABLE

Ms. Frolander agreed that continuing to educate and encourage the public to report crime is a good addition to the KYN campaign content material.

Mr. Brumby noted from a retail standpoint he would like to see a one-stop shop for low volume reporting and shoplifting. The online reporting tool is too lengthy at 10 minutes to be realistic for business owners to report shoplifting. He felt if there was a quick way to register the information for data gathering and tracking information it would be helpful. Owners / managers do not expect the RCMP to attend the call, but having the data may be helpful in deterring future crime.

SSgt Brown suggested calling non-emergency. It would be faster and would register the information in the database. 604-532-3200.

Sgt Sidhu noted that the RCMP are starting a shoplifting forum. They are inviting retailers to provide input at the meeting, share video stills and common trends occurring. Members of the CPC were invited to attend. This group will meet once per month on Zoom.

Mr. Brumby and SSgt Brown and/or Sgt Sidhu will connect to discuss further.

ACTION: Mr. Osborne inquired if the online reporting statistics can be shared. SSgt. Brown can provide information on how many and what types of crime are being reported in that format.

Mr. Dennis reminded members that the Chamber dinner featuring keynote speaker Supt. Adrian Marsden in on May 17 and member pricing has been extended to Crime Prevention Committee members.

SSgt Brown advised that he is retiring from the RCMP next week after serving for 35 years. However, he has accepted a position with the Surrey Police Service. He thanked everyone and expressed his pleasure in working in Langley and with this group.

He noted that Sgt Bal Sidhu will be taking his place on the CPC.

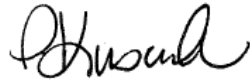
It was MOVED AND SECONDED

THAT the meeting adjourn at 7:15pm.

CARRIED



CO-CHAIR



DEPUTY CORPORATE OFFICER

Certified Correct:
pdk