

Door-to-Door Scams

A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

Did you know? Door to Door Canvassers are regulated in Langley City and need City Council's permission to canvass door to door.

Authorized canvassers carry a copy of the approved application and can present it as proof upon request. If they don't have it, they are not authorized to be at your door.

(Please note this excludes local bottle drives, religious organizations, Girl Guides of Canada, and Langley Animal Protection Society's dog licensing canvassers)

If unauthorized canvassers are in your neighbourhood, call **City Hall at 604-514-2800** or the **RCMP non-emergency line at 604-532-3200** to report them. If possible provide the name of the charity they claim to be working for and the day and time they called on your house.

The Golden Rule: When an offer seems too good to be true, it usually is ... Keep personal information private. Never give your bank account, social insurance number, or credit card number to anyone you don't know and trust.

Tips to know about door to door sales/canvassing:

You are never obligated to allow a salesperson into your home:

- Never rush into making a purchase or donation because you feel pressure from the canvasser – it's okay to say "No thank you";
- If you are unsure about a person, ask them to leave or insist on an employee number and call the company yourself to confirm they are actually who they say they are;
- Only donate to reputable charities that you know and trust. Do not donate to unknown charities. Always verify the charity before donating if little is known about them.

If you have been a victim of fraud, report it to the Canadian Anti-Fraud Centre at **1-888-495-8501**.

Don't be afraid to come forward. You are not alone. We are here to help you.