

## CRIME PREVENTION COMMITTEE

WEDNESDAY, OCTOBER 25, 2023 AT 6:00 p.m.

CKF Boardroom (2<sup>nd</sup> floor)  
Langley City Hall, 20399 Douglas Crescent

## A G E N D A

The land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

### 1) AGENDA

Adoption of the October 25, 2023 agenda.

### 2) MINUTES

- a) Adoption of the minutes of the Crime Prevention Committee meeting held September 28, 2023

### 3) STANDING ITEMS

- a) Sub-Committee Update Reports (*as needed*):
- i. Know Your Neighbour Campaign & Block Walk Events  
*Lew Murphy, Mary Kydd, Natalie Selvage, Harvey Michaluk, Brian Doyle*
  - ii. Cyber Awareness (education initiative)  
*Nathan Balasubramanian, Tanya Gabara, Fraser Holland, Shishan Johnstone, Heather Giuriato*
  - iii. Crime Prevention Mural  
*Brian Doyle, Fraser Holland (on reserve: Tanya Gabara & Heather Giuriato)*  
Report attached.
  - iv. Bike Security (inform and educate) – **Deferred to November** in Mr. Osborne's absence  
*Don Osborne, Natalie Selvage, Harvey Michaluk*
- b) Crime Prevention Poster - Outreach Project  
*Feedback / Approval / Other Action*
- Neighbourhood Watch Poster – consider revisions (noted at May 2023 meeting)  
*Mr. Doyle*
  - Mail Theft Poster – revisit, consider edits, redistribute

- c) RCMP Crime Map Analysis – September 2023  
S/Sgt Sidhu

**4) FOR DISCUSSION**

- a) Recap – Neighbourhood Meetings  
Dave Selvage, Manager of Community Safety
- b) 2024 Committee Appointments – Please advise if you plan to return for 2024  
Paula Kusack, Deputy Corporate Officer

**5) FOR INFORMATION**

- a) 2023 CPC Annual Work Plan

**6) ROUND TABLE**

**ADJOURNMENT**

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**2023 MEETING DATES**

Nov 30

*\* indicates the meeting is rescheduled from its usual date*

Please notify Paula Kusack at [pkusack@langleycity.ca](mailto:pkusack@langleycity.ca) if you are unable to attend the meeting.



## MINUTES OF THE CRIME PREVENTION COMMITTEE

HELD IN THE CKF BOARDROOM  
LANGLEY CITY HALL  
20399 Douglas Crescent

THURSDAY, SEPTEMBER 28, 2023  
AT 6:04 P.M.

- Present: Councillor Paul Albrecht, Chair  
Councillor Delaney Mack, Co-Chair  
Lew Murphy, Member at Large  
Tanya Gabara, Chamber of Commerce  
Mary Kydd, Senior Representative  
Heather Giuriato, Downtown Langley Business Association  
Nathan Balasubramanian, Member at Large  
Natalie Selvage, Youth Member  
Shishane Johnston, Social Services Representative
- Staff: Dave Selvage, Manager of Community Safety  
Paula Kusack, Deputy Corporate Officer  
Sgt Bal Sidhu, RCMP
- Regrets: Fraser Holland, Social Services Representative, with regrets  
Don Osborne, Member at Large, with regrets  
Brian Doyle, Member at Large, with regrets

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The Chair began by acknowledging that the land on which we gather is the traditional unceded territory of the Katzie, Kwantlen, Matsqui and Semiahmoo First Nations.

### 1) **AGENDA**

It was MOVED and SECONDED

THAT the September 28, 2023 agenda be adopted as circulated.

**CARRIED**

### 2) **MINUTES**

It was MOVED and SECONDED

THAT the May 18, 2023 minutes of the Crime Prevention Committee meeting be adopted as circulated.

**CARRIED**

### 3) **STANDING ITEMS**

- a) Sub-Committee Update Reports **(as needed)**:
- i. Know Your Neighbour Campaign & Block Walk Events  
*Lew Murphy, Mary Kydd, Natalie Selvage, Brian Doyle*

Mr. Murphy advised that the subcommittee met and are working on a strategy. He advised that he is starting KYN promotion in his own neighbourhood by planning a Halloween event. The idea being to promote neighbourhood connections and getting to know your neighbours. He applied for a city grant to help fund the event. Their event will be indoor/outdoor, in case of inclement weather, and there will be an entertainer. All residents in his building and the two neighbouring buildings have been invited. He further noted that the three building strata councils have connected and are working to build connections between residents on the block.

It was further noted that Mr. Doyle had an event at his building, the Legacy, to promote Block Watch.

Ms. Kydd advised that residents in her building in the 55A Ave and Brydon Crescent area, have noticed an increase in crime. She has attempted twice unsuccessfully to create a Block Watch group however there is little to no interest. The strata council quit so she is not sure how to improve the situation there.

The S/Sgt advised that the RCMP have been patrolling the area and have found it to be a low crime area, however he encouraged residents to continue reporting if the problems persist.

There was discussion about the slow uptake of the Block Watch program since covid. It was noted that some feedback included that residents are reluctant to take on the Captain role as they think it is a greater responsibility than it actually is. S/Sgt Sidhu advised that the Captain is the person that liaises with the police and they fan out information to their group. The whole block watch group must be the active eyes and ears on the block.

He advised that the RCMP Block Watch Coordinator is available to talk with people that are considering joining the Block Watch program or becoming a Captain.

He encouraged members to reach out to him to coordinate a meeting to facilitate that.

The Chair requested that Mr. Murphy take photos and document the Block Watch party event he is coordinating. If possible, the CPC could use that information to spark other neighbourhoods to do the same.

#### **ACTION:**

He expressed that he, the co-chair, and the RCMP may be available to attend to help promote the crime prevention message. If that was of interest he suggested that Mr. Murphy forward the date/time of the event.

He also suggested considering an invite to other CPC committee members to attend as they can help inform and educate.

S/Sgt Sidhu advised that the RCMP can enhance neighbourhood block watch and community initiatives by providing information, hand outs etc, for example, the Stop Auto Theft tags. Please advise him to receive some.

The Chair advised the group that the City is holding its annual Neighbourhood Meeting events in October. It is an event that has all members of Council and senior staff in attendance to answer questions about anything and everything City related, on their minds. It's an open house format taking place once a week starting October 5 until the end of the month.

**ACTION:** Staff will forward the dates and times.

- ii. Mail Theft Prevention (education initiative & connect with stratas & property managers)  
*Lew Murphy, Shishane Johnstone*
  - Crime Prevention Committee Letter to Stratas

Mr. Murphy advised that the subcommittee met and after discussion felt that this initiative is complete at this time. He did note that the education component (sharing strategies to minimize theft etc) can continue to be shared through the Know Your Neighbour campaign /subcommittee work.

S/Sgt Sidhu advised that crime statistics regarding mail theft are stable. They go down in one area but go up in another. There haven't been any spikes in recent months.

The Chair advised that the City's Advisory Design Panel continues to ask developers to install Canada Post standard equipment in all new developments.

The Chair suggested the group review the Mail Theft outreach poster and advise if it needs any updates. Once done, staff can send it out again.

**ACTION:** Staff will forward the mail theft poster to the group for review and edits as needed.

- iii. Cyber Awareness (education initiative)  
*Nathan Balasubramanian, Tanya Gabara, Fraser Holland, Shishan Johnstone, Heather Giuriato*

Mr. Balasubramanian advised that October is Cyber Awareness Month. He explained that Cyber Canada has excellent educational content and

suggested that the CPC use their awareness poster to promote the initiative. He noted it covers several topics and include issues the group has discussed promoting in the past.

The group agreed and supported the distribution of the Cyber Canada "Cyber Awareness Month" poster.

Mr. Balasubramanian will forward the poster to staff.

**ACTION:** Staff will distribute the poster and the DLBA and Chamber of Commerce representatives will share on their channels as well.  
The Manager of Community Safety will bring copies of the poster to the Neighbourhood meetings as well.

iv. **Crime Prevention Mosaic – deferred to October meeting**  
*Brian Doyle, Fraser Holland (on reserve: Tanya Gabara & Heather Giuriato)*

v. **Bike Security (inform and educate)**  
*Don Osborne, Natalie Selvage, Harvey Michaluk*  
Presentation from Chair Albrecht on behalf of Mr. Osborne & Michaluk

The Chair advised that Mr. Osborn & Mr. Michaluk created powerpoints to share their research regarding bike usage and security with the group. He reviewed the points noting that the overarching message is that there are very few, if any, secure places to safely lock up bikes in the City and although people enjoy biking, they will not utilize them to their full capacity downtown until there are secure places to park the them.

**ACTION:** He asked the committee members to review the powerpoints and prepare feedback to provide for the next meeting as Mr. Osborne plans to put forward a motion asking for Council to consider secure bike storage options.

The group discussed some ideas which included:

- Partner with businesses and provide incentives, to install more modern and secure bike racks
- Upgrade current bike racks to make more secure
- Install bike storage lockers
- Bike Valets (with onsite storage lockers)
- Committee members volunteering to run a bike valet at a future events to promote the overall use of bikes
- Improve bike storage situation before the arrival of skytrain.

The Chair noted that he can facilitate an invitation to TransLink to attend a CPC meeting to discuss bike usage, storage options, security and the impact that the arrival of skytrain could have on bike usage in our community. Members agreed that could be useful.

**ACTION:** Chair will invite TransLink to a future committee meeting.

**ACTION:** Staff will add this item to the October agenda for more discussion and when Mr. Osborne is present.

b) Crime Prevention Poster - Outreach Project  
*Feedback / Approval / Other Action*

- Neighbourhood Watch Poster – Mr. Doyle  
Awaiting revisions as noted at May 2023 meeting.  
This item will be added to the October agenda for review.

c) RCMP Crime Map Analysis – July & August 2023  
S/Sgt Sidhu

S/Sgt Sidhu reviewed the July and August crime analyst maps noting that there was a 25% increase in block watch areas since January. As is evident on the maps, Block Watch increases safety and decreases crime in neighbourhoods. He noted that the Block Watch Coordinator will be attending the neighborhood meetings as well.

Discussion continued about current crime trends.

It was noted that the RCMP are doing extra patrols for the next 6 months in parks and areas where they have seen increases in crime. Patrols will be on foot, by bike and by car. This is at no cost to the City as it is provincially funded.

**4) FOR DISCUSSION**

a) Consider Rescheduling the October Meeting Date

- From Thursday, October 26 to
- Wednesday, October 25

The date conflicts with the Chamber of Commerce Business Excellence Awards event.

Staff will send an outlook calendar invite with the proposed date.

b) Invitation to Langley City Select Committees – Neighbourhood Meetings  
Dave Selvage, Manager of Community Safety

The Manager of Community Safety explained what the meetings are about and invited volunteers from the CPC to host a table to promote crime prevention initiatives. Meetings are from 6pm-8pm.

**ACTION:** Members were asked to contact the Manager of Community Safety if they are interested in hosting the CPC table at any of the meetings.

**ACTION:** The DLBA and Chamber representatives were asked to share the Neighbourhood Meeting poster included in the agenda to their respective contacts.

Members volunteered to host a table as follows:

October 5 – Douglas Park Elementary School – Mr. Balasubramanian

October 11 – Alice Brown Elementary School – tbd  
October 19 – Nicomekl Elementary School – Ms. Kydd  
October 24 – Blacklock Elementary School - Ms. Giuriato

Other members were encouraged to attend. They can contact the Manager of Community Safety for more details if needed.

- c) 2024 Committee Appointments  
Paula Kusack, Deputy Corporate Officer

Members were invited to return to the 2024 CPC and asked to advise the Deputy Corporate Officer by email at their earliest opportunity.

Ms. Salvage advised that she will be graduating next year and will not be available to continue as the Youth Representative.

**ACTION:** S/Sgt Sidhu also offered to help with recruitment through the RCMP school programs.

**5) FOR INFORMATION**

- a) 2023 CPC Annual Work Plan

**6) ROUND TABLE**

**ACTION:** Ms. Salvage offered to create a poster to share online and send to schools to help recruit a new youth representative. She will include a QR code to link to the committee application on the website.

The Chair advised that there is a National Truth and Reconciliation Day event this weekend at the Derek Doubleday Arboretum. He encouraged members to attend.

It was MOVED AND SECONDED

THAT the meeting adjourn at 7:25pm.

CARRIED

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CHAIR

Certified Correct:  
*pdk*

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DEPUTY CORPORATE OFFICER



# **Report from the Mural Sub-Committee to the Langley City Crime Prevention Committee**

**Date: October 25, 2023**

## **Recommendations:**

**THAT** the Crime Prevention Committee requests Council's consideration and approval of a crime prevention themed mural for the downtown area;

**THAT** Council consider and approve the Crime Prevention Committee's preferred locations for a crime prevention themed mural, as identified in this report; and further,

**THAT** Council include the creation and implementation of a crime prevention mural in its 2024 work program and budget.

## **Introduction:**

The mandate of the Crime Prevention Committee (CPC) includes, in part:

- the advancement of media messaging around crime prevention and community defense model programs, in collaboration with the City's Communication Officer; and
- in partnership with the Community Police Office, promoting and educating residents about existing RCMP programs such as Block Watch, crime prevention such as CPTED, and community defense model programs such as neighbourhood gatherings.

On March 30, 2023, Langley City's CPC created a Mural Sub-Committee to bring forth ideas towards the creation and location of a crime prevention themed mural within the downtown area. The design and implementation of a mural was left for future consideration.

From the meetings of the Mural Sub-Committee, a framework was created for identifying and assessing suitable locations for a mural. This framework and its findings are the focus of this report.

In recognition of the Terms of Reference for the CPC, this report is intended to assist City staff in preparing the final report to Council.

## **The Importance of a Mural:**

Some of the reasons supporting a crime prevention themed mural:

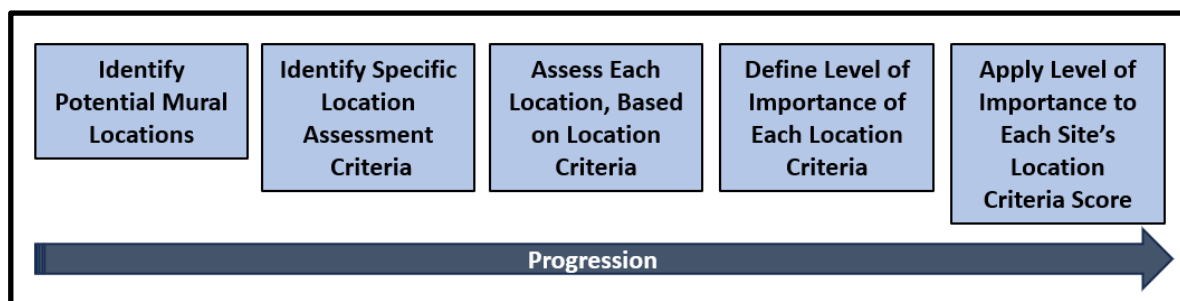
- it instantly captures public attention;
- it has low cost... huge impact; and
- murals can create a sense of community, beautify urban spaces, express historical and cultural identity, raise awareness about social issues, and inspire creativity and wonder.

## The Approach for Selecting a Mural Location:

The Sub-Committee recognizes that identifying a preferred mural location is subjective; however, by identifying key location criteria and related degree of importance of each, the Committee's rationalization for its findings and recommendations should become clearer.

The downtown area was used as the study area. This area provides the magnet for many Langley citizens who use the wide variety of services provided there. As a result, this location provides an excellent opportunity for the biggest impact from a wall mural.

The method used for identifying preferred mural location(s) is summarized in the below illustration. The first four stages 'drive' the process and rely on consideration and consensus from the CPC. Subsequently, after applying the assigned and 'agreed-upon' values, all seventeen reviewed locations were ranked to reveal the preferred mural location(s).



### Phase 1: Identify Potential Mural Locations

Seventeen locations within the downtown area were reviewed for suitability. These are mapped in Attachment 'A-1' and their images are provided in Attachment 'A-2'.

Consideration of a city vehicle as a mural 'wall' location was included in this study, as it provided several of the same benefits of a wall mural.

### Phase 2: Identify Suitable Location Criteria

Thirteen mural location criteria were identified as important/preferred by the Sub-Committee. These are, as follows:

- public owned space;
- central downtown location;
- minimum space size constraints;
- smooth wall surface type;
- least number of wall obstructions;
- impact longevity;
- clear view from vehicular traffic;
- high volume of vehicle traffic;
- clear view from pedestrian traffic;
- high volume of pedestrian traffic;
- easily accessible for installation;
- compatibility with surroundings; and

- low vandalism potential.

### **Phase 3: Location Assessment**

Each of the seventeen study locations was assessed with respect to the location criteria from Phase 2. Results from this evaluation are shown in Attachment A-3, under Section 'A' of the spreadsheet and highlighted in green.

### **Phase 4: Level of Importance Allotted to Each Location Criteria**

Although all thirteen location criteria from Phase 2 were identified as important, some criteria were felt more important than others. As such, each location criteria was allotted a value from '0' to '5' to reflect relative importance. Section 'B' (shown in blue), in Attachment A-3, shows the results of this valuation.

### **Phase 5: Consolidate Scores from Phases 3 and 4**

Section 'C' (shown in orange), in Attachment A-3, shows the scores for each location, based on applying the results from Phases 3 and 4.

The top three locations were:

- First place: City Hall – North Entrance Wall (204 points);
- Second Place: City Hall Art Wall (197 points); and
- Third Place: City Vehicle Mural Wrap (195 points).

Because the City Art Wall is currently used/committed, a City Vehicle Mural Wrap would likely move into second place.

### **Other Considerations for Messaging:**

This study has been focused on using a wall mural for delivering a crime prevention message to a broad public audience. Other communication methods, including social media; the use of large posters located in strategic locations; and involvement of high-profile public 'champions' to promote the subject could also be explored as part of a future Committee work program.

### **Conclusions:**

Based on the results from the Sub-Committee's review of potential locations for a crime prevention wall mural, the preferred location(s) are the City Hall's North entrance wall and a City vehicle wrap.

The logistics and financial implications of implementing one or more of the preferred mural locations remains to be done, possibly as a work item for next year.

The Sub-Committee appreciates the opportunity to be involved in this study.

Fraser Holland and Brian Doyle,  
Mural Sub-Committee, for the  
Langley City Crime Prevention Committee

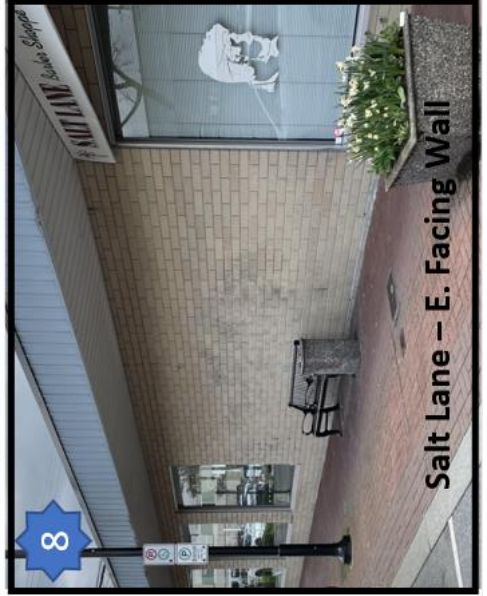
# APPENDIX A-1

## Generalized Location of Potential Mural Locations

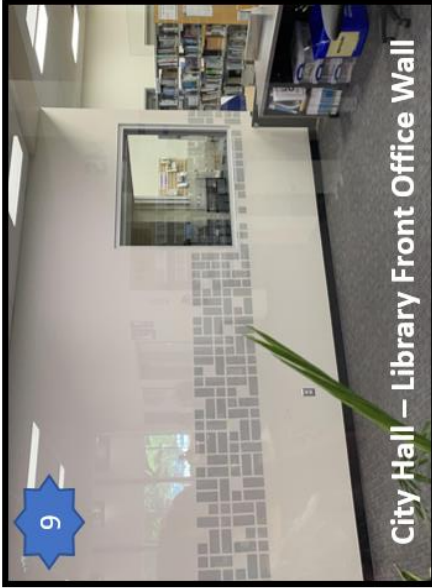




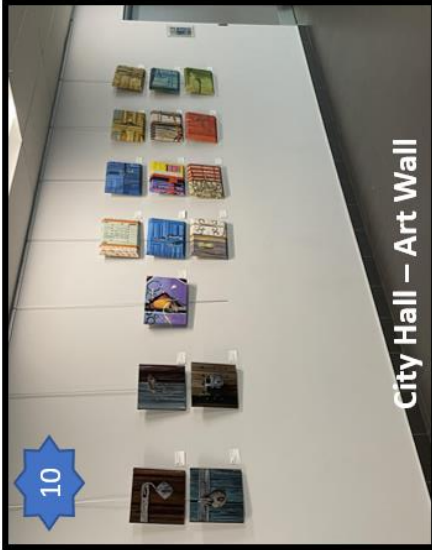
## APPENDIX A-2: Photos of Mural Locations Considered







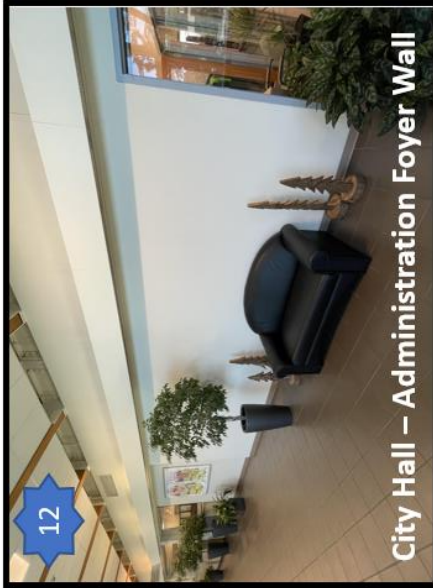
City Hall – Library Front Office Wall



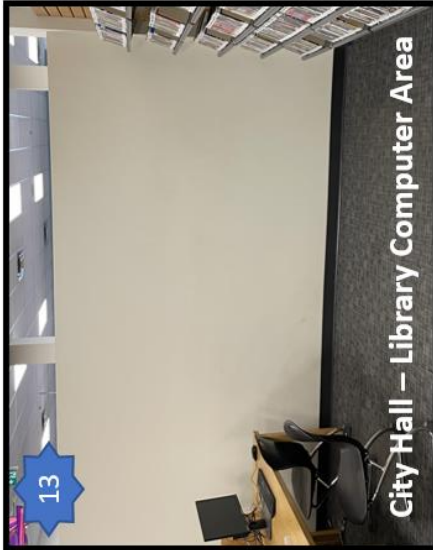
City Hall – Art Wall



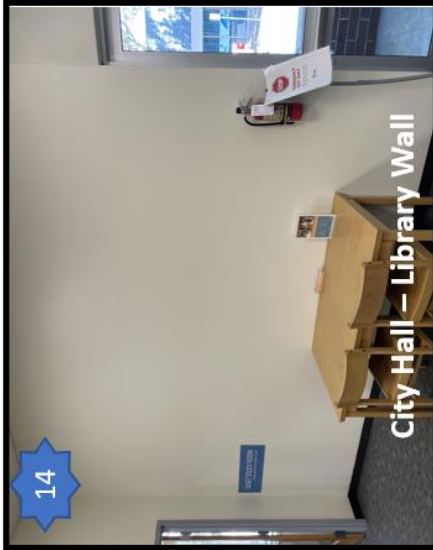
City Hall – Elevator Wall



City Hall – Administration Foyer Wall



City Hall – Library Computer Area



City Hall – Library Wall



City Hall – N. Facing Wall



City Hall – NE Entrance



17

# APPENDIX A-3: Comparative Assessment of Seventeen Potential Crime Prevention Mural Locations

Mural Location Criteria	Section 'A'																	Section 'B'	Section 'C'																	
	Site Location Criteria - Best Fit (0=Least; 5=Most):																	Importance of Location Criteria, Ranked from 0 to 5 (Worst to Best)	Final Location Scores = Section 'A' times Section 'B':																	
	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	#13	#14	#15	#16	#17		#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	#13	#14	#15	#16	#17	
	Fire Hall - Large N. Wall	Fire Hall - Smaller N. Wall	McBurney Lane - W. Wall	Penny Pinchers - E. Wall	20525 Fraser Hwy.	Save On Foods - SW Wall	Save On Foods - W. Wall	Salt Lane - W. Facing Wall	Library Wall - Office Area	City Hall - Art Wall	City Hall - Inside Elevator Wall	City Hall - Admin. Foyer Wall	Library Computer Area Wall #1	Library Computer Area Wall #2	City Hall - N. Facing Wall	City Hall - N. Entrance Wall	City Vehicle Mural Wrap		Fire Hall - Large N. Wall	Fire Hall - Smaller N. Wall	McBurney Lane - W. Wall	Penny Pinchers - E. Wall	20525 Fraser Hwy.	Save On Foods - SW Wall	Save On Foods - W. Wall	Salt Lane - W. Facing Wall	Library Wall - Office Area	City Hall - Art Wall	City Hall - Inside Elevator Wall	City Hall - Admin. Foyer Wall	Library Computer Area Wall #1	Library Computer Area Wall #2	City Hall - N. Facing Wall	City Hall - N. Entrance Wall	City Vehicle Mural Wrap	
1. Publically Owned Space	5	5	0	0	0	0	0	5	5	5	5	5	5	5	5	5	5	5	25	25	0	0	0	0	0	25	25	25	25	25	25	25	25	25	25	25
2. Central 'Downtown' Location	1	1	5	5	5	3	3	5	5	5	5	5	5	5	5	5	3	5	5	25	25	25	15	15	25	25	25	25	25	25	25	25	25	25	25	
3. Min. Space Size Constraints	5	4	5	5	2	5	4	3	5	2	5	4	4	5	5	3	3	15	12	15	15	6	15	15	12	9	15	6	15	12	12	15	15	9	15	
4. Smooth Wall Surface Type	3	4	3	4	3	3	4	5	5	5	5	5	5	5	5	5	3	9	12	9	12	9	9	12	15	15	15	15	15	15	15	15	15	15	15	
5. Least # of Wall Obstructions	3	4	3	4	5	3	3	4	4	5	5	5	5	5	5	2	4	12	16	12	16	20	12	12	16	16	16	20	20	20	20	20	20	20	8	
6. Impact Longevity	2	5	3	3	3	4	4	3	5	5	5	4	4	5	5	5	3	6	15	9	9	9	12	12	9	15	15	15	12	12	15	15	15	15	15	
7. View from Vehicular Traffic	3	3	1	2	1	5	5	3	0	0	0	0	0	2	2	5	2	6	6	2	4	2	10	10	6	0	0	0	0	0	0	4	4	10		
8. Volume of Vehicle Traffic	4	4	1	1	2	5	5	2	0	0	0	0	0	2	2	5	3	12	12	3	3	6	15	15	6	0	0	0	0	0	6	6	15	15		
9. View from Pedestrian Traffic	3	3	4	3	3	4	4	4	5	5	5	2	2	2	5	5	4	12	12	16	12	12	16	16	20	20	20	20	8	8	8	20	20	20		
10. Volume of Pedestrian Traffic	2	2	4	3	3	3	3	3	3	4	2	1	1	2	3	4	4	8	8	16	12	12	12	12	12	16	8	8	4	4	8	12	16	16		
11. Accessibility for Installation	5	5	5	5	5	5	5	4	4	5	1	5	4	4	5	5	4	20	20	20	20	20	20	16	16	20	4	20	16	16	20	20	20	20		
12. Compatibility with Surroundings	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15		
13. Low Vandalism Potential	4	4	2	2	2	3	3	2	5	5	5	4	4	4	4	4	3	12	12	6	6	6	9	9	6	15	15	15	12	12	12	12	12	12		
Scores:	45	49	41	42	39	48	48	43	49	53	45	52	44	44	52	56	56	157	170	148	149	142	160	160	151	183	197	168	193	164	164	188	204	195		



# Neighbourhood Watch



DO's &

DON'Ts



**Neighbourhood Watch** is a program that helps people reduce crime in their area by watching out for their neighbours and their neighbours' property.

**Report** suspected criminal activity to the RCMP.



- Attend Neighbourhood (Block) Watch meetings.
- Encourage others to participate in Neighbourhood Watch, invite new residents to join Neighbourhood Watch.
- Learn what's normal in your neighbourhood.
- Obtain full descriptions and license numbers of suspicious people and their vehicles and report immediately to the police.
- Participate in operation identification:
  - Report suspicious activity immediately to the police, not the Neighbourhood Watch coordinator. *or social media*
  - Report all crimes to the police.
- Take a pro-active stance against crime.
- **Don't approach suspicious people.**
- **Don't hesitate to call police.**
- Don't pull over RCMP cars on patrol or any time.
- **Don't stop criminals committing crimes.**
- **Don't take the law into your own hands.**
- **Don't take unnecessary risks to obtain information on suspicious people or crimes.**

*Combine where appropriate*

*Add non-emergency phone #*



Langley RCMP  
Block Watch





## Paula Kusack

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**From:** Fraser Holland <fholland@lcss.ca>  
**Sent:** June 21, 2023 1:48 PM  
**To:** Paula Kusack; Brian Doyle; Councillor Delaney Mack; Councillor Leith White; Councillor Paul Albrecht; Dave Selvage; Don Osborne; Francis Cheung; Harvey Michaluk; Heather Giuriato - DLBA; Lew Murphy; Mary Kydd; Natalie Selvage - Youth Rep; Nathan Balasubramanian; Sgt. Bal Sidhu, RCMP; Shishane Johnstone - Stepping Stone Community Services; Supt. Adrian Marsden, OIC, Langley RCMP; Tanya Gabara; Tanya Gabara - Chamber of Commerce Rep  
**Subject:** RE: Poster Review

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I like the poster overall. Is there any way to trim some of the wording of the 'Do' to match the brevity of the 'Don't'?  
Fraser

**Fraser Holland**  
**Program Manager**

### Langley Community Services Society

*Enriching the Lives of Children, Youth, Adults and Families in the Township and City of Langley for 50 years.*

5339 207th Street, Langley, BC V3

Phone: 604-546-9044  
8101

Fax: 604-514-1419

Email: [fholland@lcss.ca](mailto:fholland@lcss.ca)

Website: [www.lcss.ca](http://www.lcss.ca)



Cell: 604-309-

***I wish to acknowledge the q̓w̓a:ńłəń (Kwantlen), q̓ícəý (Katzie), máthkwi (Matsqui), and se'mya'me (Semiahmoo) First Nation peoples, who have stewarded the lands upon which I live and work, throughout the generations. My presence on these lands is a result of the occupation of unceded land. My acknowledgments are part of my efforts to honor the ongoing legacies of my q̓w̓a:ńłəń, q̓ícəý, máthkwi and se'mya'me neighbors.***

Langley Community Services Society

## Paula Kusack

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**From:** Councillor Leith White  
**Sent:** June 21, 2023 2:03 PM  
**To:** Fraser Holland; Paula Kusack; Brian Doyle; Councillor Delaney Mack; Councillor Paul Albrecht; Dave Selvage; Don Osborne; Francis Cheung; Harvey Michaluk; Heather Giuriato - DLBA; Lew Murphy; Mary Kydd; Natalie Selvage - Youth Rep; Nathan Balasubramanian; Sgt. Bal Sidhu, RCMP; Shishane Johnstone - Stepping Stone Community Services; Supt. Adrian Marsden, OIC, Langley RCMP; Tanya Gabara; Tanya Gabara - Chamber of Commerce Rep  
**Subject:** RE: Poster Review

Agreeing with Fraser's comments.

I would also add that the final comment in the "Do" Section :

"Take an active stance against crime" could be very confusing for some given the cautionary comments in the "Don't" section.

Best regards,

**LEITH WHITE**  
LANGLEYCITY COUNCILLOR

City Hall, 20399 Douglas Crescent, Langley BC V3A 4B3  
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**Sent:** Wednesday, June 21, 2023 1:48 PM  
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**Subject:** RE: Poster Review

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I like the poster overall. Is there any way to trim some of the wording of the 'Do' to match the brevity of the 'Don't'?

Fraser

**Fraser Holland**  
**Program Manager**



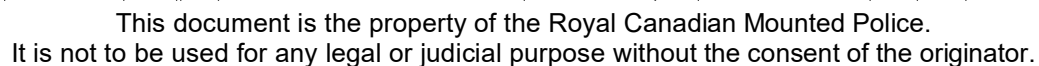
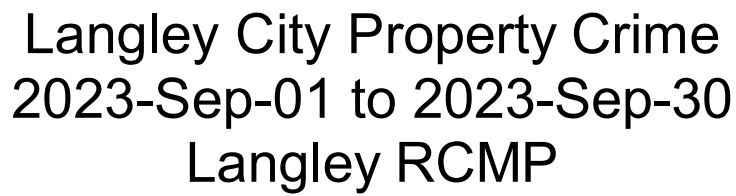
A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
**PREVENTION**  
**TASK GROUP**

# Mail Theft is on the RISE

**To prevent residential mail theft,  
keep these tips in mind:**

- Don't let your mail accumulate, collect it daily;
- Learn when your mail is delivered each day and pick it up shortly after delivery whenever possible;
- Put a hold on your mail delivery with Canada Post if you are going away for an extended period;
- Ensure you do not let individuals without a key or fob enter your building or parkade when entering/exiting;
- Report any mailboxes left open to the Strata Property Management and/or Canada Post; and,
- If you are a victim of mail theft, notify your strata, Canada Post and the RCMP non-emergency at 604-532-3200 or [online](#). This information is used to determine crime hot spots and increase enforcement in the area.





## **2023 CRIME PREVENTION COMMITTEE WORK PLAN**

### Know Your Neighbour Campaign

- Door to door event or pop up event – yet to be determined
- Location should be based on crime stats / identify needs
- Set goals & measurables to determine effectiveness (ie: number of signups to Block Watch/City Newsletter, change in crime reporting, change in type of crime.
- Gather/create materials/handouts to support KYN.
- Requires volunteer recruitment

### Block Walk

- Promote the RCMP Block Watch Program
- Promote crime prevention, neighbourhood safety
- Walk through neighbourhoods in bright t-shirts, engage residents in their yards, walking their pets etc – inform/educate
- Create awareness, build momentum

### Mail Theft Reduction Program

- Work with strata management companies and rental property owners to reduce mail theft.
- Invite strata council and property management companies to meet with CPC to learn about crime prevention initiatives they can utilize to reduce property crime incidents.
  - Connect properties experiencing chronic problems with Canada Post for assistance with crime reduction measures.

### Foster / promote better connections between residents & businesses and the RCMP related to crime prevention

- Work with businesses to reduce crime through crime prevention program created in partnership with RCMP.
- Consider ways to support crime prevention related to business
- Target area of on-going concern for businesses and have measurable outcomes.
- As applicable, relay tips/strategies to residential sectors as well.

### Cyber Awareness - Education

- Utilize information from Canadian Center for Cyber Security
- Create educational posters based on trend data. Ie: tax / CRA fraud; phone/email scams; rental/Marketplace scams, identity theft etc.
- Community engagement initiatives with the RCMP

### Crime Prevention Mosaic / Mural

- Crime prevention illustrated.

- Demonstrate through art that personal / neighbourhood safety is something we all need to be involved in.
- Create a mural or mosaic in the downtown core promoting crime prevention through art

#### Bike Security

- Education initiative
- Determine and promote safe bike storage tactics
- Consider creating areas for safe bike storage (ie: TransLink lockers)

All work plan items strive to set goals with measurable outcomes and will utilize social media for promotion.